

MUNICIPAL YEAR 2024/25 REPORT NO.

COMMITTEE :
Licensing Sub-Committee
12 June 2024

REPORT OF :
Principal Licensing Officer

LEGISLATION :
Licensing Act 2003

Agenda - Part	Item
<p>SUBJECT : New Premises Licence Application</p> <p>PREMISES : +355 Coffee Bar & Lounge 738 Green Lanes, LONDON, N21 3RE</p> <p>WARD : Winchmore Hill</p>	

1.0 LICENSING HISTORY:

- 1.1 The premises has operated as various different entities previously and known as: Auto Sure Ltd, YK Sparks Ltd, Vivid Lighting Showroom and most recently, Olympea Beauty. None of these businesses required a premises licence.
- 1.2 This premises is located in a commercial parade on the busy road of Green Lanes in Winchmore Hill. There are residential properties in flats above the commercial premises, and in several nearby residential streets. There is a cycle lane on the pavement outside the premises.

Image 1:

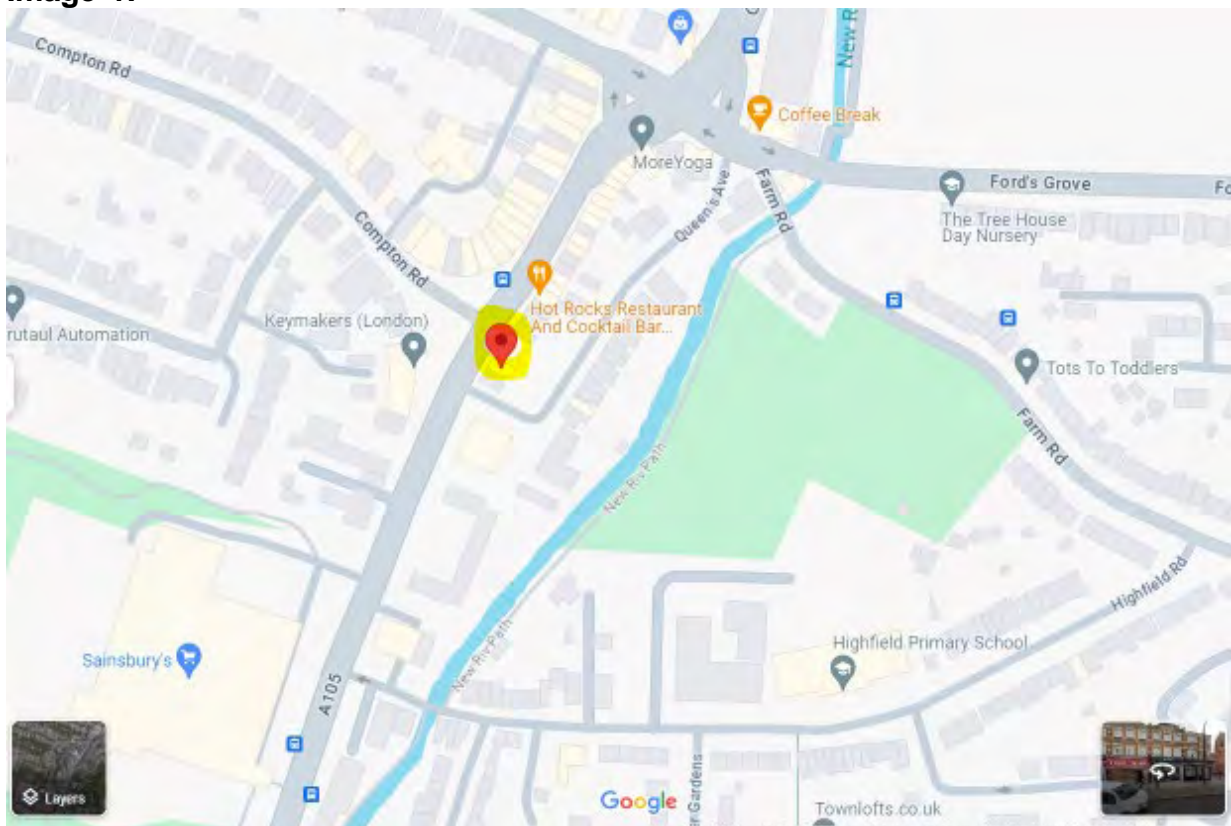


Image 2:



Image 3:



1.3 Nearby licensed premises for on sales of alcohol are:

Premises	Opening Hours	Sale of alcohol on supply timings
Anokhi Indian Fine Dine, 757 Green Lanes, LONDON, N21 3SA	17:30 to 23:00 daily	17:30 to 23:00 daily
Giovanni's Pizza Pasta, 764-766 Green Lanes, LONDON, N21 3RE	24 hours daily	(On & off sales) 11:00 to midnight Monday to Saturday 12:00 to 23:30 Sunday
Coffee Break, 792 Green Lanes, LONDON, N21 2SH	06:30 to 23:00 daily	11:00 to 22:30 daily
La Rocca, 751 Green Lanes, LONDON, N21 3SA	08:00 to 23:30 Monday to Saturday 10:00 to 23:30 Sunday	08:00 to 23:00 Monday to Saturday 10:00 to 23:00 Sunday
Has Kebab Centre, 776 Green Lanes, LONDON, N21 3RE	11:00 to 01:00 daily	No alcohol sales – late night refreshment only 23:00 to 01:00 daily

The Three Wishes, Public House, 749 Green Lanes, LONDON, N21 3SA	08:00 to 00:30 daily	(On & Off sales) 10:00 to midnight daily
Smooch Restaurant, 752 Green Lanes, LONDON, N21 3RE	24 hours daily	11:00 to 02:00 Monday to Saturday 12:00 to midnight Sunday
Ambrosia Steak House, 10 Station Road, LONDON, N21 3RB	11:00 to 01:00 Monday to Saturday 12:00 to 00:30 Sunday	11:00 to 00:30 Monday to Saturday 12:00 to 00:30 Sunday
On Broadway, 765 Green Lanes, LONDON, N21 3SA	10:00 to 00:30 Sunday to Thursday 10:00 to 01:30 Friday & Saturday	10:00 to 00:00 Sunday to Thursday 10:00 to 00:30 Friday & Saturday
La Nostra Limited, 741 Green Lanes, LONDON, N21 3RX	24 hours daily	11:00 to midnight Monday to Saturday 12:00 to 23:30 Sunday

2.0 THIS APPLICATION:

- 2.1 On 17 April 2024, a new premises licence application was submitted to Enfield's Licensing Team for +355 Café, 738 Green Lanes, LONDON, N21 3RE, naming Mr Cara Gazmend as the new premises licence holder (PLH) and designated premises supervisor (DPS).
- 2.2 The operating schedule supporting the application describes the premises as "a fully functioning Café Bar and Lounge".
- 2.3 The new premises licence application seeks the following licensable activity and times:

Table 1:

Licensable Activity	Permitted Hours
Open	10am to 11pm (daily)
Supply of Alcohol (on supply only)	10am to 10:30pm (daily)

- 2.4 A copy of the application, plan, operating schedule initially submitted, and the amended operating schedule later submitted is produced in **Annex 1**.
- 2.5 The new premises licence application was advertised in accordance with the requirements of the Licensing Act 2003.
- 2.6 Each of the Responsible Authorities were consulted in respect of the application.

3.0 RELEVANT REPRESENTATIONS:

- 3.1 **Metropolitan Police** – No representation was received on behalf of the Metropolitan Police, as they advised the Licensing Team "We have nothing of any significance from a crime and disorder perspective therefore we have no reps."
- 3.2 **Licensing Authority** – Representation was received on behalf of the Licensing Authority, which sought conditions. Those conditions were agreed by the applicant; therefore this representation was subsequently withdrawn.

- 3.3 **Other Parties** – Representations have been received on behalf of 53 residents, based on all four of the licensing objectives. In the representations, the residents have been referred to as OP1, OP2 and so on. Their representations can be seen in **Annex 2**. Although the Winchmore Hill ward councillors have not submitted their own representations, they have overseen and been party to considerable correspondence from residents with concerns about this application and they have also corresponded with the Licensing Team regarding their own concerns about this application. The ward councillors support the process for this application to be determined by the Licensing Sub-Committee.
- 3.4 **Premises Licence Holder** – No representation has been received on behalf of the applicant at the time this report was being prepared.

4.0 PROPOSED LICENCE CONDITIONS:

- 4.1 The conditions arising from this new application, namely the conditions proposed by the Licensing Authority, and agreed by the applicant, is produced in **Annex 3**.

5.0 PLANNING INFORMATION - TOWN & COUNTRY PLANNING ACT

- 5.1 The current business use class for this premises is Class E which is a mix of “A1 and Sui Generis, for use as a Hairdressers (A1) and Beauty Salon (Sui Generis)”.
- 5.2 The Planning Decisions Team have confirmed that Class E covers restaurants and cafes as premises serving food and drink. The sale of alcohol per se does not make a use a drinking establishment which would be a sui generis use. Restaurants and cafes can serve alcohol and still be considered a Class E use. However, if the primary function of the business is the serving of alcohol i.e., a pub or wine bar then it would be a sui generis use. If the premises is operating primarily as a drinking establishment, then planning permission would be required. Should the premises licence be granted, and the premises becomes operational, Planning Enforcement will monitor this to determine if a material change of use has taken place.
- 5.3 Insufficient planning permission cannot prevent a premises licence under the Licensing Act 2003 from being granted. If businesses trade without planning permission, they may be subject to investigation by the Council’s Planning Enforcement Team. Therefore, businesses must have the relevant planning permission AND licence in order to trade legally.
- 5.4 The applicant has been advised to check their planning permission.

6.0 RELEVANT LAW, GUIDANCE & POLICIES:

6.1 The paragraphs below are extracted from either :

6.1.1 the Licensing Act 2003 ('Act'); or

6.1.2 the Guidance issued by the Secretary of State to the Home Office of April 2018 ('Guid'); or

6.1.3 the London Borough of Enfield's Licensing Policy Statement of January 2020 ('Pol').

General Principles :

6.2 The Licensing Sub-Committee must carry out its functions with a view to promoting the licensing objectives [Act s.4(1)].

6.3 The licensing objectives are :

6.3.1 the prevention of crime and disorder;

6.3.2 public safety;

6.3.3 the prevention of public nuisance; &

6.3.4 the protection of children from harm [Act s.4(2)].

6.4 In carrying out its functions, the Sub-Committee must also have regard to :

6.4.1 the Council's licensing policy statement; &

6.4.2 guidance issued by the Secretary of State [Act s.4(3)].

Cumulative Impact Policy

6.5 The premises is not situated in any of Enfield's Cumulative Impact Policy areas [Pol 9.20].

Hours:

6.6 The Sub-Committee decides licensed opening hours as part of the implementation of the licensing policy statement and is best placed to make decisions about appropriate opening hours in their area based on their local knowledge and in consultation with responsible authorities [Guid 10.13].

6.7 Stricter conditions with regard to licensing hours may be required for licensed premises situated in or immediately adjacent to residential areas to ensure that disturbance to local residents is avoided. This will particularly apply in circumstances where, having regard to the location, size and nature of the premises, it is likely that disturbance will be caused to residents in the vicinity of the premises by concentrations of people leaving, particularly during normal night-time sleeping periods [Pol s.8.4].

GUIDANCE EXTRACTS:

Determining actions that are appropriate for the promotion of the licensing objectives

- 9.42 Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.
- 9.43 The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.
- 9.44 Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. While this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that any condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. Further advice on determining what is appropriate when imposing conditions on a licence or certificate is provided in Chapter 10. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination.

(Although this application is a new application, the guidance for review applications is relevant in this application given the content of the representations)

Reviews arising in connection with crime

- 9.42 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.

- 9.43 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.
- 9.44 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.
- 9.45 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:
- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
 - for the sale and distribution of illegal firearms;
 - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
 - for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
 - for prostitution or the sale of unlawful pornography;
 - by organised groups of paedophiles to groom children;
 - as the base for the organisation of criminal activity, particularly by gangs;
 - for the organisation of racist activity or the promotion of racist attacks;
 - for employing a person who is disqualified from that work by reason of their immigration status in the UK;
 - for unlawful gambling; and
 - for the sale or storage of smuggled tobacco and alcohol.
- 11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter

such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.

LBE's LICENSING POLICY

10. LICENCE APPLICATIONS AND REVIEW

10.1 In its consideration of applications or in a review of a licence where representations have been received, the Council must give appropriate weight to the steps that are necessary to promote the Licensing Objectives; the representations presented by all parties; the Guidance; and this Policy. Where relevant, particular regard will be given to the factors shown under Special Factors for Consideration below. Particular regard will be given to evidence identifying any history or pattern of practice which impacts upon the Licensing Objectives.

10.2 When preparing their Operating Schedules, applicants should consider the Special Factors for Consideration below. The Council may refuse to grant or may attach conditions to a licence where it is not satisfied that these factors have been properly addressed by the applicant's Operating Schedule.

12. SPECIAL FACTORS FOR CONSIDERATION

12.1 Prevention of Crime and Disorder - the means by which crime and disorder will be or is prevented by the effective management and operation of the licensed activities including:

- crime prevention design, including adequate lighting of car parks and CCTV;
- text/radio pagers;
- door supervision, including arrangements for screening for weapons and drugs;
- other measures to control violent, drunken or abusive behaviour (including exclusion of troublemakers; refusal to sell to those who are or appear to be drunk or underage; use of toughened and plastic 'glasses'; and bottle bins);
- drug dealing and abuse;
- prostitution and indecency;
- methods to discourage drinking of alcohol supplied for consumption on the premises, in a public place in the vicinity of the premises;
- methods to discourage taking alcohol off the premises in open containers;
- methods to discourage the handling and distribution of stolen, counterfeit goods or other illegal goods;
- capacity limits where necessary to prevent overcrowding or prevent nuisance upon entry and exit;
- appropriate ratio of tables and chairs to customers (based on the capacity) where the premises are used exclusively or primarily for the 'vertical' consumption of alcohol;

12.4 Protection of Children from Harm - the means by which harm to children will be or is prevented by the effective arrangement and operation of the licensed activities including:

- the prevention of unlawful supply, consumption and use of alcohol and drugs and other products which it is illegal to supply to children, including proof of age arrangements;
- premises restrictions on the access by children to the whole or any part of premises, including times when children may not be present;
- the protection from inappropriate exposure to strong language, expletives or entertainment of an adult or sexual nature;
- the protection from significant gambling;
- arrangements to deter, drug taking or dealing;
- adequacy of controls on the times during which children may be present on the premises;
- the nature of the licensed premises and facilities provided e.g. sporting, cultural and recreational, where these may provide a tangible social benefit, particularly for children and may contribute to crime and disorder reduction and the protection of children from harm.

7.0 DECISION:

7.1 As a matter of practice, the Sub-Committee should seek to focus the hearing on the steps considered appropriate to promote the particular licensing objective or objectives that have given rise to the specific representation and avoid straying into undisputed areas [Guid 9.37].

7.2 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the Sub-Committee must give appropriate weight to:

7.2.1 the steps that are appropriate to promote the licensing objectives;

7.2.2 the representations (including supporting information) presented by all the parties;

7.2.3 the guidance; and

7.2.4 its own statement of licensing policy [Guid 9.38].

7.3 Having heard and read all of the representations (from all parties) the Sub-Committee must take such steps as it considers appropriate for the promotion of the licensing objectives. The steps are:

7.3.1 to grant the application subject to the mandatory conditions and such conditions as it considers necessary for the promotion of the licensing objectives;

7.3.2 to exclude from the scope of the licence any of the licensable activities to which the application relates;

7.3.3 to refuse to specify a person in the licence as the premises supervisor;

7.3.4 to reject the application [Act s.18].

Background Papers :
None other than any identified within the report.

Contact Officer :
Ellie Green licensing@enfield.gov.uk

Annex 1



Enfield
Application for a premises licence
Licensing Act 2003

For help contact
licensing@enfield.gov.uk
Telephone: 020 8379 3578

* required information

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference

Not Currently In Use

This is the unique reference for this application generated by the system.

Your reference

You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

- Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

CARA

* Family name

GAZMEND

* E-mail

Main telephone number

Include country code.

Other telephone number

- Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

- Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Continued from previous page...

Address

* Building number or name	<input type="text"/>
* Street	<input type="text"/>
District	<input type="text"/>
* City or town	<input type="text" value="LONDON"/>
County or administrative area	<input type="text"/>
* Postcode	<input type="text"/>
* Country	<input type="text" value="United Kingdom"/>

Agent Details

* First name	<input type="text" value="NOEL"/>
* Family name	<input type="text" value="SAMAROO"/>
* E-mail	<input type="text" value="info.ntad@gmail.com"/>
Main telephone number	<input type="text" value="07544440655"/>
Other telephone number	<input type="text"/>

Include country code.

Indicate here if you would prefer not to be contacted by telephone

Are you:

- An agent that is a business or organisation, including a sole trader
 A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Agent Business

Is your business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number	<input type="text" value="09856182"/>
Business name	<input type="text" value="NTAD CONSULTANTS LTD"/>
VAT number	<input type="text" value="-"/>
Legal status	<input type="text" value="Please select..."/>
Your position in the business	<input type="text" value="DIRECTOR"/>
Home country	<input type="text" value="United Kingdom"/>

If your business is registered, use its registered name.

Put "none" if you are not registered for VAT.

The country where the headquarters of your business is located.

Continued from previous page...

Agent Registered Address

Address registered with Companies House.

Building number or name	105
Street	STONE COURT
District	
City or town	CRAWLEY
County or administrative area	
Postcode	RH10 7RY
Country	United Kingdom

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PREMISES DETAILS

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

- Address OS map reference Description

Postal Address Of Premises

Building number or name	355 COFFEE BAR & LOUNGE
Street	738 GREEN LANES
District	
City or town	LONDON
County or administrative area	
Postcode	N21 3RE
Country	United Kingdom

Further Details

Telephone number	
Non-domestic rateable value of premises (£)	19,750

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APPLICATION DETAILS

In what capacity are you applying for the premises licence?

- An individual or individuals
- A limited company / limited liability partnership
- A partnership (other than limited liability)
- An unincorporated association
- Other (for example a statutory corporation)
- A recognised club
- A charity
- The proprietor of an educational establishment
- A health service body
- A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- The chief officer of police of a police force in England and Wales

Confirm The Following

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- I am making the application pursuant to a statutory function
- I am making the application pursuant to a function discharged by virtue of His Majesty's prerogative

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INDIVIDUAL APPLICANT DETAILS

Applicant Name

Is the name the same as (or similar to) the details given in section one?

- Yes No

If "Yes" is selected you can re-use the details from section one, or amend them as required. Select "No" to enter a completely new set of details.

First name

Family name

Is the applicant 18 years of age or older?

- Yes No

Continued from previous page...

Current Residential Address

Is the address the same as (or similar to) the address given in section one?

If "Yes" is selected you can re-use the details from section one, or amend them as required. Select "No" to enter a completely new set of details.

Yes No

Building number or name	<input type="text"/>
Street	<input type="text"/>
District	<input type="text"/>
City or town	<input type="text" value="LONDON"/>
County or administrative area	<input type="text"/>
Postcode	<input type="text"/>
Country	<input type="text" value="United Kingdom"/>

Applicant Contact Details

Are the contact details the same as (or similar to) those given in section one?

If "Yes" is selected you can re-use the details from section one, or amend them as required. Select "No" to enter a completely new set of details.

Yes No

E-mail	<input type="text"/>
Telephone number	<input type="text"/>
Other telephone number	<input type="text"/>
* Date of birth	<input type="text" value="dd"/> / <input type="text" value="mm"/> / <input type="text" value="yyyy"/>
* Nationality	<input type="text"/>
Right to work share code	<input type="text"/>

[Documents that demonstrate entitlement to work in the UK](#)
[Right to work share code if not submitting scanned documents](#)

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OPERATING SCHEDULE

When do you want the premises licence to start? / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end / /
dd mm yyyy

Provide a general description of the premises

Continued from previous page...

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off- supplies you must include a description of where the place will be and its proximity to the premises.

GROUND FLOOR STREET FRONT - ON LICENCE APPLICATION

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

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PROVISION OF PLAYS

[See guidance on regulated entertainment](#)

Will you be providing plays?

- Yes No

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PROVISION OF FILMS

[See guidance on regulated entertainment](#)

Will you be providing films?

- Yes No

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PROVISION OF INDOOR SPORTING EVENTS

[See guidance on regulated entertainment](#)

Will you be providing indoor sporting events?

- Yes No

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PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

[See guidance on regulated entertainment](#)

Will you be providing boxing or wrestling entertainments?

- Yes No

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PROVISION OF LIVE MUSIC

[See guidance on regulated entertainment](#)

Will you be providing live music?

- Yes No

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PROVISION OF RECORDED MUSIC

[See guidance on regulated entertainment](#)

Continued from previous page...

Will you be providing recorded music?

- Yes No

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PROVISION OF PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will you be providing performances of dance?

- Yes No

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PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will you be providing anything similar to live music, recorded music or performances of dance?

- Yes No

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LATE NIGHT REFRESHMENT

Will you be providing late night refreshment?

- Yes No

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SUPPLY OF ALCOHOL

Will you be selling or supplying alcohol?

- Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

Continued from previous page...

FRIDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="22:30"/>
Start	<input type="text"/>	End	<input type="text"/>

SATURDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="22:30"/>
Start	<input type="text"/>	End	<input type="text"/>

SUNDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="22:30"/>
Start	<input type="text"/>	End	<input type="text"/>

Will the sale of alcohol be for consumption:

- On the premises Off the premises Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name

First name

Family name

Date of birth

Continued from previous page...

Enter the contact's address

Building number or name	<input type="text"/>
Street	<input type="text"/>
District	<input type="text"/>
City or town	<input type="text" value="LONDON"/>
County or administrative area	<input type="text"/>
Postcode	<input type="text"/>
Country	<input type="text" value="United Kingdom"/>
Personal Licence number (if known)	<input type="text"/>
Issuing licensing authority (if known)	<input type="text"/>

PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

- Electronically, by the proposed designated premises supervisor
- As an attachment to this application

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

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ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

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HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

TUESDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

WEDNESDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

THURSDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

FRIDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SATURDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SUNDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 18 of 21

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

Continued from previous page...

List here steps you will take to promote all four licensing objectives together.

PLEASE SEE ATTACHED OPERATING SCHEDULE

b) The prevention of crime and disorder

PLEASE SEE ATTACHED OPERATING SCHEDULE

c) Public safety

PLEASE SEE ATTACHED OPERATING SCHEDULE

d) The prevention of public nuisance

PLEASE SEE ATTACHED OPERATING SCHEDULE

e) The protection of children from harm

PLEASE SEE ATTACHED OPERATING SCHEDULE

Section 19 of 21

NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Continued from previous page...

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

Continued from previous page...

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

Continued from previous page...

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Section 20 of 21

NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 21 of 21

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

and accessed as follows:

- (i) click on 2000 Non-Domestic Rating List.
- (ii) Enter Enfield as billing authority and click find.
- (iii) Click on Enfield
- (iv) Enter business premises details and click find

Band A - No RV to £4300	£100.00
Band B - £4301 to £33000	£190.00
Band C - £33001 to £8700	£315.00
Band D - £87001 to £12500	£450.00*
Band E - £125001 and over	£635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then you are required to pay a higher fee

Band D - £87001 to £12500	£900.00
Band E - £125001 and over	£1,905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college.

If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999	£1,000.00
Capacity 10000 -14999	£2,000.00
Capacity 15000-19999	£4,000.00
Capacity 20000-29999	£8,000.00

Continued from previous page...

Capacity 30000-39000	£16,000.00
Capacity 40000-49999	£24,000.00
Capacity 50000-59999	£32,000.00
Capacity 60000-69999	£40,000.00
Capacity 70000-79999	£48,000.00
Capacity 80000-89999	£56,000.00
Capacity 90000 and over	£64,000.00

* Fee amount (£)

DECLARATION

* I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.

It is not a legal requirement under the Licensing Act 2003 that applicants have Planning Permission. HOWEVER, we recommend that if businesses do not already have the necessary planning permission they check with the Planning Team first to see whether it is actually possible for them to get planning permission.

For further advice on planning permission please contact:

* Planning and Building Control Service
PO Box 53, Civic Centre
Silver Street, Enfield, EN1 3XE
Tel: 0208 379 3878

Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

* Capacity

* Date / /
dd mm yyyy

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...
2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/enfield/apply-1> to upload this file and continue with your application.

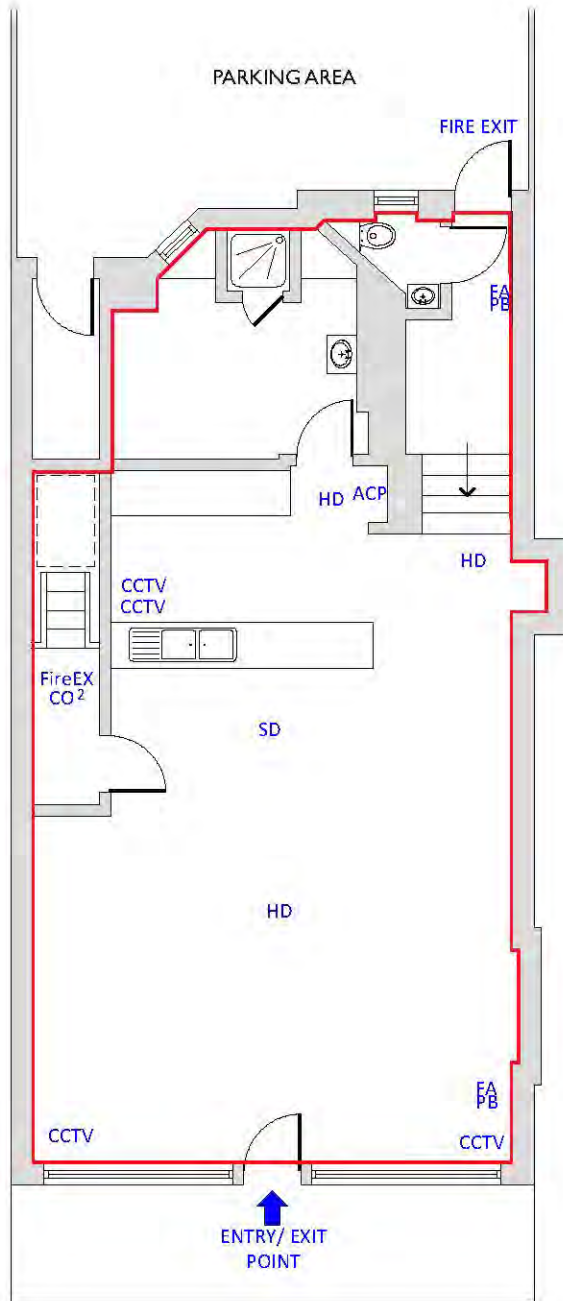
Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED

OFFICE USE ONLY

Applicant reference number	<input type="text"/>
Fee paid	<input type="text"/>
Payment provider reference	<input type="text"/>
ELMS Payment Reference	<input type="text"/>
Payment status	<input type="text"/>
Payment authorisation code	<input type="text"/>
Payment authorisation date	<input type="text"/>
Date and time submitted	<input type="text"/>
Approval deadline	<input type="text"/>
Error message	<input type="text"/>
Is Digitally signed	<input type="checkbox"/>



GROUND FLOOR



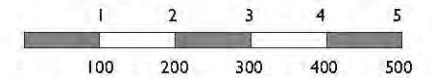
OFFICE: 0203 637 0150

EMAIL: sales@leaseplanners.co.uk

DRAWING TITLE:
GROUND FLOOR,
738 GREEN LANES,
LONDON,
N21 3RE

DATE 10th APRIL 2024

Scale: 1:100 at A4



SCALE: For the plan to be to scale, the above scale bar must measure correct when printed (for example 5cm)

KEY

- FA PB - Fire Alarm Push Button
- ACP - Alarm Control Panel
- SD - Smoke Detector
- HD - Heat Detector
- AID - First Aid Kit
- EYE - Eye Wash Kit
- FB - Fire Blanket
- EL - Emergency Light
- CCTV - Closed-Circuit Television
- FireEX - Fire Extinguisher - Foam / CO₂ / Water Wet Chemical
-  - Red outline is the area of licensable activity

OPERATING SCHEDULE

355 COFFEE BAR & LOUNGE

FOR THE GRANT OF A NEW PREMISES LICENCE

TO PERMIT

**The Retail Sale of Alcohol on the Premises
Monday to Sunday from - 10:00 until 22:30**

**Hours Open to The Public:
Monday to Sunday from - 10:00 until 23:00**

General outline of the application

This is an application to permit the retail sale of alcohol, designed for a fully functioning Café Bar and Lounge to operate from the premises with Robust Conditions to ensure there is no negative impact on the Licensing Objectives or the Local community.

To support this application, we have also devised the operating schedule to ensure that is comprehensive and robust to ensure that the hours are supported, and the licencing objectives are upheld and no negative impact to the surrounding area.

The premises are not in a special impact zone and the hours applied for are within the core hours as stated supported by a revised robust operating schedule.

General Conditions

The opening hours Monday to Sunday shall be between 10:00 hours and 23:00 hours with the sale of alcohol on the premises until 22:30 hours.

There is application for Regulated entertainment or Late-Night Refreshment.

There is to be NO VERTICLE DRINKING

All alcohol to be served by waiter or waitress to seated customers only.

The Prevention of Crime and disorder

1. The premises shall install and maintain a comprehensive CCTV system covering both the interior and exterior of the premises will be Installed to current Metropolitan Police/Home Office standards and shall continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.

2. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
3. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises.
4. All recordings shall be stored for a minimum period of 31 days with date and time stamping.
5. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31day period.
6. A staff member from the premises who is conversant with the operation of the CCTV system shall always be on the premises when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data on a USB stick, CD or other acceptable means as soon as possible and in any case within 24 hours of the request.
7. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.
8. In the event that there is a failure in the CCTV system there shall be no sale of alcohol until the system has been restored as per the minimum requirements of the Metropolitan Police Service.
9. If a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:
 - a) The police (and, where appropriate, the London Ambulance Service) are called without delay.
 - b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police.
 - c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises
10. The premises license holder will ensure that all staff are trained commensurate with their roles at the premises in:
 - a) The Licensing Act 2003, responsibilities in supporting the four key objectives.
 - b) Dealing with incidents and the Prevention of Crime and Disorder
 - c) The sale of alcohol (to underage persons, drunks etc.)
 - d) Crime scene Preservation
 - e) The effects of drunkenness and how to prevent drunkenness on premises and support the licensing objectives.
 - f) welfare and Vulnerability Engagements
 - g) Ask for Angela' Scheme

11. Notices Will be prominently displayed by the entry/exit door and point of sale (as appropriate) advising customers:
 - a) That CCTV & challenge 25 are in operation;
 - b) Advising customers of the provisions of the licensing act regarding underage & proxy sales
 - c) of the permitted hours for licensable activities & the opening times of the premises;
 - d) To respect residents, leave quietly, not to loiter outside the premises or in the vicinity and, to dispose of litter legally.
 - e) Ask for Angela' scheme
12. Staff shall be trained in dealing with disorder and staff training records to be kept at the premises available for inspection by the Police and authorised officers of the Council.
13. All training shall be signed, dated and a copy of such records will be available for inspection by Police and local authority enforcement officers.
14. All drinking vessels in which drinks are served shall be of strengthened glass (tempered glassware) in a design whereby in the event of breakage, the glass will fragment and no sharp edges are left. Alternatively, plastic type drinking vessels to above breakage specifications may be used.
15. On Thursday's, Friday's and Saturdays there shall be a minimum of 2 door supervisors on duty from 1900 until 30 minutes after closing.
16. All Patrons entering the premises from 6pm on Thursday's, Friday's, Saturday's and UK Bank Holidays shall be required to have their identity verified via the ID scanner machine.
17. There shall be a register of all door staff on duty; signed by the door staff, recording their SIA numbers, start and end time of working shift. This register shall be kept at the premises available for inspection by the Police and authorised officers of the Council.
18. The Designated Premises Supervisor (DPS), a personal licence holder or trained member of staff nominated in writing by the DPS shall be on duty at all times.
19. Customers shall only consume alcohol which has been purchased from the premises.
20. All staff members should be checked to ensure they have the right to work in the UK These checks should be made available upon requests to all responsible authorities. All Associated 'Entitlement to Work' documents:
 - a) must be logged and kept on the premises for the duration of the employment; and
 - b) must be retained for a minimum of 12 months after employment has ceased.
21. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
22. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the

sale. The record shall always be available for inspection at the premises by the police or an authorised officer of the Council whilst the premises is open.

23. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:
- (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol
 - (h) any visit by a relevant authority or emergency service.
24. The Designated Premises Supervisor (OPS), a personal licence holder or trained member of staff nominated in writing by the OPS shall be on duty at all times.

The Promotion of Public Safety

25. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the provided.
26. The installed digital CCTV system will record for 31 days all public areas of the premises which will monitor all public safety issues. The DPS will be responsible to carry out a fire and health and safety risk assessments for licensed premises all notices in relation to public health and safety will be displayed.
27. The DPS will ensure that the premises operate in line with existing health and safety legislation and is aware that it is also the responsibility of the premises licence holder that this legislation is adhered to.

The Prevention of public nuisance

28. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration, be transmitted through the structure of the premises which gives rise to a nuisance.

29. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of Local Residents and businesses and leave the area quietly.
30. A direct telephone number for the manager at the premises shall always be publicly available whilst the premises are open. This telephone number is to be made available to residents and businesses in the vicinity.
31. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
32. No collections of waste or recycling materials (including bottles) from the premises shall take place between (23.00) and (08.00) on the following day.
33. No deliveries to the premises shall take place between (23.00) and (08.00) on the following day.
34. The premises licence holder shall ensure that any patrons smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
35. No fumes, steam or odours shall be emitted from the licensed premises to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.

The Protection of Children from Harm

36. The DPS will take full responsibility to ensure that all staff training is documented and to include obligations under the Licensing Act 2003, offences under the Act, underage sales, proxy sales, sales of alcohol to drunks, awareness and application of policies particular to the premise and with a comprehensive knowledge of Challenge 25. where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, Passport or proof of age card with the PASS Hologram.
37. Training is to be fully documented and refreshed every six months. The training records will be presented to an authorised officer or the Police upon request.
38. All children under the age of 18 shall be accompanied by a responsible adult at all times whilst on the premises
39. A challenge 25 policy will be in force, where any person looking under the age of 25 shall be asked to prove their age when attempting to purchase alcohol or age restricted items.

Signs to this effect will be displayed at the premises. Challenge 25 posters will be displayed where alcohol is sold.

40. The only acceptable ID will be those with photographic identification documents, including passport, photo-card, driving license or proof of age card bearing the PASS hologram.
41. The premises licence holder will ensure that staff are trained regularly as appropriate in respect to the Licensing Act 2003 legislation, staff to be trained regularly in underage sales prevention.

REVISED OPERATING SCHEDULE

355 COFFEE BAR & LOUNGE

FOR THE GRANT OF A NEW PREMISES LICENCE

TO PERMIT

**The Retail Sale of Alcohol on the Premises
Monday to Sunday from - 10:00 until 22:30**

**Hours Open to The Public:
Monday to Sunday from - 10:00 until 23:00**

General outline of the application

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To support this application, we have also devised the operating schedule to ensure that is comprehensive and robust to ensure that the hours are supported, and the licencing objectives are upheld and no negative impact to the surrounding area.

The premises are not in a special impact zone and the hours applied for are within the core hours as stated supported by a revised robust operating schedule.

General Conditions

The opening hours Monday to Sunday shall be between 10:00 hours and 23:00 hours with the sale of alcohol on the premises until 22:30 hours.

There is application for Regulated entertainment or Late-Night Refreshment.

There is to be NO VERTICLE DRINKING

All alcohol to be served by waiter or waitress to seated customers only.

1. (a) The premises shall install and maintain a comprehensive CCTV system covering both the interior and exterior of the premises will be Installed to current Metropolitan Police/Home Office standards and shall continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.

(b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.

(c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises.

(d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.

(e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.

(f) A staff member from the premises who is conversant with the operation of the CCTV system shall always be on the premises when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data on a USB stick, CD or other acceptable means as soon as possible and in any case within 24 hours of the request.

(g) Any CCTV breakdown or system failure will be notified to the Police and Local

Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.

(h) In the event that there is a failure in the CCTV system there shall be no sale of alcohol until the system has been restored as per the minimum requirements of the Metropolitan Police Service.

(i) Notices will be prominently displayed by the entry/exit door advising customers that CCTV is in operation.

2. If a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:

(a) The police (and, where appropriate, the London Ambulance Service) are called without delay.

(b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police.

(c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.

3. All staff shall receive induction and refresher training (at least every three months) in:

(a) The Licensing Act 2003, responsibilities in supporting the four key objectives.

(b) The times and conditions of the premises licence.

(c) Dealing with incidents and the Prevention of Crime and Disorder

- (d) The sale of alcohol (to underage persons, drunks etc.)
- (e) Crime scene Preservation
- (f) The effects of drunkenness and how to prevent drunkenness on premises and support the licensing objectives.
- (g) welfare and Vulnerability Engagements.
- (h) Ask for Angela' Scheme.

4. Staff shall be trained in dealing with disorder and staff training records to be kept at the premises available for inspection by the Police and authorised officers of the Council.

5. All training shall be documented, and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

6. The Designated Premises Supervisor (DPS), a personal licence holder or trained member of staff nominated in writing by the DPS shall be on duty at all times.

7. A 'Think 25' proof of age scheme shall be operated, and relevant material shall be displayed at the premises.

8. A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

9. The Designated Premises Supervisor shall regularly check the refusals system to ensure it is being consistently used by all staff, and record when these checks are undertaken.

10. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system, searching equipment or scanning equipment
- (g) any visit by a relevant authority or emergency service.

11. Alcohol shall only be supplied to seated customers via table service.

12. There shall be no more than five persons using the outside of the front of the premises for the purpose of a smoking area, between 19.00 and close. This area shall be adequately supervised

to control the number and behaviour of patrons so as to not cause noise nuisance or anti-social behaviour. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into any smoking area at any time.

13. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

14. Staff shall actively discourage patrons from congregating around the outside of the premises.

15. All refuse and bottles shall be disposed of in bins quietly so as not to disturb neighbours or local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 08:00 hours.

16. Deliveries will not be made to the premises between the hours of 21:00 hours and 08:00 hours.

Annex 2

Other Party Representations

Local residents who have submitted representations live in these following roads (in alphabetical order):

Arlow Road, Barrowell, Beechdale, Carpenters Gardens, Cedars Road, Compton Road, Conway Road, Farm Road, Fernleigh Road, Fords Grove, Green Lanes, Green Moor Link, Merryhills Drive, Orpington Road, Queens Avenue, Radcliffe Road, Shrubbery Gardens, Station Road, The Spinney, Vicars Moor Lane, Wades Grove, Wades Hill, Woodberry Avenue and Woodland Way.

OP1 Rep:

Upon my way home from work yesterday evening, I noticed unusual activity at this premises.

Despite the shutter being pulled 3/4 down, the venue was full of groups of men who were drinking alcohol, smoking and (from what I could see) gambling. This flurry of activity is most unusual for what is a quiet high street surrounded by residential properties and is not something I've ever witnessed from a supposed "coffee shop" before.

I now understand from Ms Green that the venue is not even licensed yet so I have no idea on what basis the activity I witnessed last night could possibly be in accordance with the license terms (or even legal at all!).

Given this behaviour is already occurring even before an official opening, may I please object in the strongest possible terms to the venue's astounding request to serve alcohol **each day from 10am-1030pm!** This is excessive, disproportionate and ill-conceived and absolutely should not be permitted. I know of very few coffee shops which would seek to serve alcohol from mid-morning until late into the night and there is no reason whatsoever for you to accommodate such a request.

This area of Green Lanes is a quiet, residential family area and is home to a vibrant and diverse local community. There are a number of nurseries and women's only gyms which are nearby and the arrival of a mono-ethnic, mono-gender all day alcohol bar masquerading as a coffee shop has no business here whatsoever. You are now on actual notice that this establishment and its patrons intend to act in whichever way they see fit, regardless of any purported license conditions. It is a wilful dereliction of your obligations in respect of **all four of your licensing objectives** to further facilitate their ability to do so.

For additional emails, representations and information provided by and to OP1, please refer to Annex A.

OP2 Rep:

I am writing to formally express my objection to the premises licence application for 355 Coffee Bar & Lounge at 738 Green Lanes, London, N21 3RE - WK/ 224004252, to serve alcohol for extremely long hours from 10:00-22:30 7 days a week.

As a concerned community member, I believe it is important to voice my concerns regarding the potential impacts of such a licence on our neighbourhood, especially as my understanding is that patrons of this establishment have already been indoors smoking, drinking, and gambling during the day, as well as refusing to serve coffee to non-regulars.

First and foremost, the unrestricted sale of alcohol throughout the day and night raises significant concerns regarding public safety. Allowing alcohol service to continue without any limitations increases the likelihood of alcohol-related incidents, such as public intoxication, disorderly conduct, and even alcohol-related accidents. These risks not only pose a threat to patrons of the establishment but also to the broader community, including pedestrians and residents in the vicinity.

Furthermore, the presence of a venue serving alcohol at all hours can exacerbate noise levels and disturbances in the area, while contributing to an increase in anti-social behavior, which can have a detrimental effect on the overall well-being of the community. This is a location close to schools where many children and families walk by on foot, so granting this licence is also going to be detrimental to protecting children from harm.

In light of these concerns, I urge you to carefully consider the implications of granting a premises licence for all-day and night alcohol service at 355 Coffee Bar & Lounge. While I understand the importance of supporting local businesses, it is crucial to prioritise the safety and well-being of our community above all else.

I respectfully request that you take my objection into account during the review process of the licence application.

Thank you for your attention to this matter.

OP3 Rep:

I am writing regarding the above licence application for a proposed coffee shop.

I would like to highlight that having an establishment that serves alcohol from the morning until late at night, 7 days a week in such a residential area is very dangerous and unacceptable.

There are schools very close by and the type of proposed establishment is unsafe for young school children who walk past that shop.

They have a sign up as a coffee shop but it's obviously not a coffee shop if its going to be serving alcohol for 12hours a day.

The type of individuals that will frequent this type of establishment will not be the type of individuals that Winchmore Hill wants. The area has gone massively downhill in recent years and we don't need establishments that will breed more crime, drug offences and people drunk on the streets.

This doesn't sound like a cafe serving the odd beer or glass of wine. This sounds more like a blatant attempt to create an all-day drinking establishment in Winchmore Hill in a place one has never previously existed, without having to lodge a change of use planning application as that would bring it to the public's attention. We don't want drunks congregating of an afternoon when children are walking home from school.

Congregating outside establishments should also be prohibited, to keep anyone who has drunk to excess inside the premises.

I live in xxxxx and would ask that the views of residents are seriously taken onto account.

OP4 Rep:

I would like to lodge my objection to the application for an all day drinking establishment at the above premises. As well as living in the area, I also work xxxxx and do not feel that granting this license would enhance the area in any way, more likely have the opposite affect on what is a well known family friendly area. The prohibition of congregating on the pavement would also be welcomed (I believe this has also been enforced at a similar business only few yards from the above).

OP5 Rep:

I would like to raise my concern on the premises request for extended alcohol serving hours.

As a resident with xxxxx children who walk past this premises every day I am concerned there will be frequent congregation outside the premises of young men drinking and smoking making the area feel unsafe.

Please could you confirm receipt of this email and take into account my family's concerns and request that alcohol serving is limited with food and congregation outside the premises is prohibited.

OP6 Rep:

We don't need or want this type of venue in a typically family-friendly area.

This sounds like a blatant attempt to create an all-day drinking establishment in Winchmore Hill in a place one has never previously existed, without having to lodge a change of use planning application as that would bring it to the public's attention.

Don't allow yourselves to be manipulated by xxxxx individuals in this way.

OP7 Rep:

I write in connection with 355 Coffee Bar & Lounge's request to serve alcohol from 10am-1030pm every day. I wish to strongly object to the granting of such a license on the following grounds:

1. Prevention of crime and disorder: Despite the premises not appearing to be officially open yet, groups of men have already been seen in there behind the shutter drinking and smoking (which, given that the premises is currently unlicensed, constitutes illegal activity). In light of the fact that the law is already being broken by this establishment and their future customers, under no circumstances should this be enabled further by the granting of an all-day and all-night alcohol license.
2. Prevention of public nuisance/public safety: Allowing over 12 hours of continuous drinking all day, every day is a grossly inappropriate and deeply concerning thing for the council to be doing here. Drunken men (and, as you are well aware, it will only be men who patronise 355) emerging from prolonged bouts of drinking straight into a quiet, residential family area is obviously completely unacceptable. No other establishment in the vicinity has anything like this type of license.
3. Protection of children from harm/public safety: 355 is in close proximity to a number of nurseries and women's-only gyms. In no scenario whatsoever is it appropriate for women and young children to have to walk past a premises that serves alcohol from 10am and will have alcohol being drunk until it closes at 11pm each day.

Speaking frankly, it is staggering that you are even attempting to grant an alcohol license on the proposed terms. For the above reasons, you will be met with robust local residential resistance. I sincerely hope, and strongly suggest, that you promptly reconsider your approach here.

OP8 Rep:

I write to object to 355 Coffee Bar & Lounge 738 Green Lanes, LONDON, N21 3RE - WK/ 224004252.

This area is becoming full of drinking establishments , such long licence hours are not family friendly and attract mainly men sitting outside drinking and smoking as you can see by the numbers of such cafes on Alderman's hills and green lanes that exist. Enough is enough.

This area loses appeal to families and it is disheartening to see the demise of the area.

OP9 Rep:

I feel that the hours during which alcohol is sold are far too long from 10AM to near midnight.

This seems to be basically an application to set up an off-license disguised as a grocery store. There are already enough licensed premises in the vicinity without adding more. The existing licensed premises are cafes and restaurants whereas this one appears to be predominantly centered around selling alcohol for nearly 12 hours of the day 7 DAYS A WEEK!

I strongly object to this license being granted as there are enough licensed premises (pubs & restaurants) in this area and we do not need yet another one. It will mean that school children from both the nearby schools will be passing by this shop with drunks on the pavement who will likely influence the children from these very nearby schools.

Please refuse this application to ensure that the area is kept child friendly.

OP10 Rep:

I am writing to express my strong objection to the application submitted by 355 Coffee Bar & Lounge located on Green Lanes to obtain a license to serve alcohol from 10am to 10:30pm every day. My concerns are as follows:

1. **Crime and Disorder:** Despite the premises not yet officially opening, there have been reports of groups of individuals, primarily young men, gathering inside and engaging in illicit activities such as drinking and smoking. Granting an all-day alcohol license under these circumstances would only exacerbate the existing issues of lawlessness and disorder, setting a dangerous precedent for future behavior.
2. **Public Nuisance:** Allowing unrestricted alcohol service for over 12 hours daily presents a significant threat to public safety, particularly in a residential area. The prospect of inebriated individuals, predominantly men, spilling out onto the streets at all hours poses an unacceptable risk to the peace and security of the community. Moreover, such an extensive alcohol license is unprecedented in the neighborhood and would create an environment vastly different from surrounding establishments. If this license is granted, I believe it would create an increase in anti-social behavior, making residents feel unsafe in their own neighborhood.
3. **Harm/Public Safety:** The proximity of 355 Coffee Bar & Lounge to several nurseries and women's-only gyms raises serious concerns about the safety of women and young children in the vicinity. The prospect of them encountering intoxicated individuals loitering outside the premises throughout the day is

wholly inappropriate and could potentially place them in harm's way and danger.

4. **Increase in Noise Levels and Disturbances:** With extended hours and outdoor seating, 355 Coffee Bar & Lounge is likely to attract large crowds, leading to heightened noise levels and disturbances during evenings and late nights, at a time when residents like to seek peace and quiet, making it particularly disruptive.

In light of these compelling reasons, I urge you to reconsider the granting of an alcohol license to 355 Coffee Bar & Lounge under the proposed terms. The community stands firmly against such a decision, and I implore you to prioritise public safety and well-being in your deliberations.

Thank you for your attention to this matter and I look forward to hearing from you in the very near future.

OP11 Rep:

FORMAL OBJECTION TO PROPOSED PREMISES LICENCE

355 Coffee Shop and Lounge 738 Green lanes N21 3RE

Dear Licensing Committee

I wish to object to the proposed issue of a premises license to supply alcohol all day seven days a week from 10.00 to 22.30.

The application must be refused in its present form as it must certainly **NOT** be able to comply to all of the four licensing objectives.

Prevention of Crime and Disorder

The makeup of these premises and hours of opening allow for and will attract the roaming community of undesirable non local persons looking for a club style of venue to meet up drink and cause nuisance and disorder . This is no way being aimed at the local community of families and senior citizens who already have two large bars on this high street opposite this proposed venue.

Public Safety

Night time disorder and gatherings of anticipated male groups drinking all day and into the night with the current fashion of knife carrying by young men on the increase, local residents have when asked ,show their fear of this application being granted certainly in its present form

Prevention of Public Nuisance

The supply and consumption of seven day a week alcohol until 11.30 pm nightly which will put groups of males hanging around cars until past midnight, shouting and starting cars, is not reasonable and must not be allowed in this quiet family community of residents.

The area cannot support any more car parking with resident parking permits limited to 6.30pm the road will become a no go area with residents not being able to park in

their road xxxxx, although paying for resident's parking this will become a real nuisance. The opening of a supermarket at the end of xxxxx further increases the availability of residents parking now running most night as totally full. I regularly cannot park anywhere near my house after 6.30pm.

xxxxx should have the parking restrictions increased to 10.30 pm to at least to negate these extra car parking requirement, something for Highways I imagine.

This application for no other reason should fail due to complete lack of any car parking I would expect these premise will attract 95% car drivers coming in to the area for a late night drink. This is total unacceptable !

Protection of Children from Harm

It is common sense to say that it is total undesirable for families walking their children to have to pass premises with groups of people drinking all day it is simply not acceptable and the Council needs to understand that this is not a nice local bar but a late night "drinker" aimed at the roving groups of mainly undesirable people, nothing to do with the local community.

If this license is granted the committee will be responsible for the probability that some or all of the license objectives must be breached and they will be responsible should anything more serious happen , and this objection holds them responsible and will be produced at any future problems that certainly will occur.

The residents already are suffering lack of parking and late night noise nuisances and anti social behavior

I doubt the local Police will be pleased to have this new license granted which will put more pressure on their meagre resources.

I object most strongly to this Premise Licence being granted but in the event that it is difficult for the committee to not grant a new license, I would request the following mandatory conditions be applied.

1.Hours of opening be granted from only 12.00 midday to 10.00pm latest and security door staff be employed for the evening session after 7.00pm be employed to check ages and behavior of customers inside and out of the premises and into xxxxx.

No admittance to the premises after 10.00pm latest.

2.A full CCTV unit be installed to show the approach to the front door, the door entrance and inside over the drinking area with recordings kept for one year for authorities to view.

3.Alcohol drinks shall be supplied to **table service only** no stand up drinking at the bar and be accompanied by a main meal with the menu being agreed by the committee. The substantial meal nonsense often applied in these circumstances has no weight unless attached to an approved main meal menu, the curly sandwich offer produced to get round this rule is not acceptable here .

4.The potential holders of this Premises Licence need to prove good character and show that they have good trouble free records for running alcohol based premises elsewhere.

I would expect and demand full support to look after the local community and residents most affected by this application.

OP12 Rep:

I'm am writing in objection to the new 'coffee bar' opening on 738 Green Lanes, there is an increasing body of evidence to show an application for a drinking establishment on the area and yet there are a number of these new 'coffee bars' opening up that are predominately for men that have bought with them a number of issues and safety concerns to local residents. There has been numerous reports of crime regarding drug use in the Palmers Green area that has attributed to these new coffee shops. There is a huge issue on public nuisance with 'cat calling' young girls and disturbing what was a family friendly area, into place that attracts anti social behaviour and fear among local residents to walk down their high street.

Like many other business establishment there has been a stop to congregations outside and we've seen that this new Bar, not only is applying for an alcohol license but if it follows the trend of these other shops we'll soon see an increasing presence of people loitering. This is a public safety concern and many residents have expressed and deep concern regarding the impact the increasing number of these 'coffee bar's are having on our local community.

OP12 Additional Rep:

Please see below, there is also an increasing body of evidence from neighbourhood forums on the anti social behaviour that comes with these types of Cafe's which are beginning to appear across our communities including Palmers Green and Southgate. I can forward on cases of this if you would find this useful.

1). Plus 355 Ltd was registered with Companies House 6th April. It's not an offence, but the nature of business (SIC code) was registered with Companies House as "56102 - Unlicensed restaurants and cafes". This SIC is very specific that it is not to be used for businesses serving alcohol. Yet only 11 days later, the Director registered for an alcohol license. Again, no offence committed and it could be argued to be a genuine mistake, but on the other hand it doesn't look very trustworthy either.

<https://find-and-update.company-information.service.gov.uk/company/15623053>

OP13 Rep:

Very disappointed to read that the council might be considering granting an alcohol licence to the above establishment from early morning. I strongly object to this, its going to encourage groups of men sitting around all day like there currently are in Palmers Green and Southgate.. now its edging with Winchmore Hill. In the xxxxx years I've lived in the area its always been a family friendly place to live. It doesn't feel appropriate or in keeping with the area at all. I understand perhaps on a weekend establishment might want to offer an alcoholic brunch for example, but not all day every day, I don't understand the thinking behind this? Please don't ruin our lovely area. I'm sure most residents would be happy for a coffee lounge but not an all-day Bar!!

OP14 Rep:

I feel I must object to an alcohol licence for the coffee bar and lounge at 738 Green Lanes.

Alcohol is offered nearby at public houses and restaurants during limited hours, with strict controls.

Alcohol at this coffee bar and lounge is requested from 10am to 22.30. This will impact on the local residents as it will be open to all, including children, as it is a coffee lounge. It may also have seating and tables outside, which again will impact on the residents and those who use the pavement as a thoroughfare.

Prevention of public nuisance, public safety and protection of children spring to mind immediately. Drinking by patrons, whether inside or outside, can lead to undesirable and intimidating behaviour by groups of customers, and is undesirable to local residents, children and shoppers. Smoking not being allowed inside, will lead to groups of people forming outside, in any case.

OP15 Rep:

Having recently been made aware of a new establishment on Green Lanes, and in particular the application for an alcohol license, I wish to make a strong objection to this. The category for the objection is "Prevention of Public Nuisance".

Several of these types of establishments have been allowed to open in Palmers Green with evidence of an increased level of antisocial behaviour. We already have 3 betting offices in this short stretch of road, and a pub as well as a bar.

An alcohol license does not seem relevant to a coffee shop and suggests the owners of the premises will have other intentions for its use.

OP16 Rep:

Please can I share my strong objection to the situation of yet another coffee shop on 738 Green Lanes N21 3RE under the prevention of public nuisance as at present there are already 4 coffee shops and 2 cafe in that area and why do we need alcohol served all day from 10am - 10pm when there are 2 pubs along that stretch of Green

lanes, it is clear from examples in Southgate and Palmers Green what the consequences having additional bars and coffee shops in an area will create extra loitering and smoking on the pavement which intimidates ladies and young children walking to and from school and the local shops...

I am very disappointed and have grave concerns about this place and the alcohol license amongst other issues which are well associated with similar establishments in Southgate and Palmers Green, which have become no go areas for local residents of the community who have lived here for a long time.

Please can we stop this from happening to Winchmore Hill.

OP17 Rep:

In reference to the above license request above please note our since objection for the following reasons :

- The license will disturb the nature of the high street and attract crime and disorder as has been observed in Southgate.
 - Prevention of public nuisance will become harder and more expensive at a time where there is already a problem of rising crime and unchallenged crime.
 - Public safety will be undermined with the attraction of traffic and the demographic shift.
-

OP18 Rep:

I am writing to formally object to the application by Mr Cara Gazmend, for a Premises Licence to permit the retail sale of alcohol on premises, under the Licensing Act 2003.

The objection is due to the increase in crime, disorder, public nuisance, public safety, antisocial behaviour and for the protection of children, if the proposal to sell alcohol from Monday to Sunday between 10am and 10.30pm is granted, based on the negative impact that similar establishments in Southgate and Palmers Green have had on neighboring residential communities.

OP19 Rep:

I write to object to the granting of an alcohol licence to these premises in Winchmore Hill.

My objection is related to the prevention of crime and disorder which comes with licensing such premises.

As someone involved in the local judicial system I see first hand what happens from extending licenses to such properties.

Winchmore Hill has enough pubs and restaurants with licences and doesn't need any more.

These premises should be for sale if Coffee and not alcohol.

OP20 Rep:

I want to make an objection in the strongest possible terms to the application for an alcohol licence for 355 Coffee Bar & Lounge 738 Green Lanes, LONDON, N21 3RE WK/ 224004252.

I'm sure that you are aware of the proliferation of so-called coffee bars in Southgate and Palmers Green that serve as places for males to congregate on the street at all hours of the day and create a nuisance. My Wife and Daughter have often commented that they feel intimidated when walking past these places. This has become a significant issue and I fear this application if approved will only add to the problem.

There are already plenty of established places in the area where alcohol can be consumed. I note that the coffee bar has never opened, so this is a clearly a way of trying to open a bar by stealthy means.

The reasons for my objection are as follows.

- Prevention of crime and disorder. The police are already extremely stretched, and it's well known that alcohol is a factor in incidents that need police attendance. Another establishment serving alcohol will only exacerbate this and be a further drain on police resources.
- Prevention of public nuisance. The application is detrimental to the local area and the residents of Enfield, there is no reason I can see that a coffee shop should be serving alcohol at 10am seven days a week. The problem of cafes in Enfield being used for blatant drug dealing is well know to the police and residents such as myself and my family and rejecting this application would be a small step to ensure the problem does not worsen.

OP21 Rep:

I am writing to submit an objection to the alcohol licence application for the premises listed above as a coffee bar in Green Lanes both as a local resident and a member of the Winchmore Hill residents association.

To my knowledge despite being fitted out some months ago the place has never really opened and has nothing apart from the main fascia signage to indicate exactly what kind of place it is and what it is offering.

OP22 Rep:

I wish to object to the application from Coffee Bar & Lounge for a Premises License (WK/224004252) for the sale and Supply of Alcohol from 10.00 - 22.30 every day.

The basis for this opposition is that granting a license for these premises will not promote the licensing objectives, particularly prevention of public nuisance and the protection of children from harm. The premise is close to High Fields primary school and Winchmore School (Secondary) and allowing alcohol to be sold all day and every day can lead to underage drinking and also potential alcohol misuse and criminality may impact on children.

OP23 Rep:

I would like to formally object to the alcohol license application for 355 Coffee Bar & Lounge.

No problem with a Coffee bar but the addition of a alcohol license will attract the wrong sort of clientele and will be detrimental to the area.

In recent years there has been an explosion of these so called 'Coffee Bar Lounges' in the Southgate, Palmers Green and Enfield bringing with them a variety of anti-social behaviour.

The alcohol license should not be granted as it will lead to crime and disorder, be a public nuisance and risk public safety.

We have already seen this occurring in Southgate and Palmers Green.

OP24 Rep:

I wish to object to the possible granting of an alcohol licence to +355 Coffee Bar.

Provision of alcohol is already well supplied in Winchmore Hill Broadway and in the immediate locality. I think a bar here will add nothing good to the Broadway, which is essentially a neighbourhood shopping street, already damaged by the loss of parking and the unnecessary cycle lanes, A bar here is likely to attract customers who just wish to drink all day, with obvious risks of public nuisance and criminal behaviour.

A coffee bar is one thing but an all day wine bar is another and this is the wrong location.

This application should be refused.

OP25 Rep:

I would like to object to this application.

On the grounds:

- Prevention of public nuisance;

I don't think having evening alcohol in this location is a good idea as it will encourage people to drink on the street especially in summer. It will be noisy in the evening especially with people leaving.

OP26 Rep:

I object to the above on the grounds of -

Prevention of crime and disorder

prevention of public Nuisance

Public Safety

Another shop serving alcohol will increase, already rising crime in the area. The facts speak for themselves and this is borne out in neighbouring areas.

I sit on the Winchmore Hill ward CAPE group and the local police in our ward confirm this.

Another premisses selling alcohol will cause a public nuisance, with urination in the nearby New River on closing time. There is no public facilities.

As in other nearby public houses there is already unruly behaviour on closing time. With premisses now needing security on the doors.

This a danger to the public causing with a pavement and cycle path both having to use the pavement immediately outside this premisses.

How can we claim to be a borough promoting cycle highways with an establishment like this where cyclist will be forced off the cycle path, or even worse knocked over, from drunk and unruly behaviour after consumption of alcohol on the above application

OP27 Rep:

I am writing to formally object to the application - Reference 355 Coffee Bar & Lounge 738 Green Lanes London N21 3RE WK/224004252

- Serving of alcohol may lead to excessive noise and drunken behaviours which will impact on the local area and more importantly leaving others especially women feeling unsafe.
- As a coffee shop open to all ages I fail to see why it needs a license to serve alcohol from 10am to 22.30. This would give the wrong message especially to young people about the consumption of alcohol.
- Risk to the public from groups of people gathered outside along with street furniture. Difficult for visually impaired people, those with mobility issues and parents with buggies and children.

In my opinion we have enough similar type establishments in this small area.

I would like the planning committee to consider my points and reject the application

OP28 Rep:

I cannot understand why a coffee bar needs to be licensed to sell alcohol from 1000 am until 1030 pm seven days a week, and would like to object on the grounds of potential public nuisance, rowdy behaviour and a bad example to children.

OP29 Rep:

My name is xxxxx and I am a resident of Winchmore Hill in xxxxx. It has been brought to my attention that there is an 'coffee' shop on Green Lanes that is applying for a license to sell alcohol. I would like to register my objection to this application – we already have lots of licensed premises on Green Lanes and do not need another. Furthermore – there is the problem of anti-social behaviour – something that has been a problem in Southgate and further down on Green Lanes towards Wood Green. The number of men who gather in these coffee shops present a threatening and misogynistic presence which is not just a public nuisance, it is a danger to public safety, particularly to any children. In both Southgate and Wood Green the level of poor, inconsiderate and illegal parking outside the shops blocks traffic, adding to pollution and safety issues as both road users and pedestrians attempt to pass.

OP30 Rep:

I have noticed the application been lodged for an alcohol license at the address above and wanted to voice my concerns in regards to this.

My xxxxx live at lower Palmers Green and have seen the downfall of the area since these coffee bars have popped up one after the other. With numerous complaints lodged into the council nothing seems to have changed with illegal parking on pavements and over dropped kerbs, late night arguments and shouting with plenty of littering.

With 5 establishments within 0.5 mile radius, 2 of which on the parade opposite, have alcohol licenses already I see it unnecessarily for a further for the amount of days and hours requested per week.

I hope you take mine and my family's concerns in to consideration for the application.

OP31 Rep:

I am extremely concerned that there has been an application for appetite another bar in Winchmore Hill.

They are requesting a licence from 10.30 am until 10.30 pm within a quarter of a mile of three schools and a number of preschool centres. As a retired teacher who had responsibility for child protection I believe this would put the most vulnerable members of our community in great danger.

As an adult I find people who have been drinking very disconcerting, alcohol changes peoples' behaviour, they are unable to make rational choices and young people could be exposed to irrational and dangerous situations. Alcohol is a cause of a lot of anti social behaviour and I don't believe that the bar will enhance the area but cause a deterioration of Winchmore Hill. This bar potentially could expose young people to serious harm.

Please do NOT issue a licence to these premises.

OP32 Rep:

This licence would be detrimental to the area and we object most strongly to this application.

The Broadway N21 is used by both Primary and Secondary school children as well as adults of all ages including elderly people just able to walk to the shops.

The granting of the license would undoubtedly put children at risk of harm as the alcohol license would encourage people from outside our area and inevitable anti social behaviour. We understand it's already become a problem in Palmers Green and in Southgate and ask that the Licensing Manager refuses this application.

The license should be refused on the grounds that a license would undoubtedly encourage the following:

*crime and disorder:

*public nuisance;

*put public safety at risk, particularly for the young as well as elderly people.

It would totally change the character of this pleasant suburb and make people feel unsafe at a time when mental health issues post covid are still being suffered by so many. People should not be afraid to walk their own streets.

Please deny this license for alcohol at the above premises.

OP33 Rep:

I object to the application made for 355 coffee bar and lounge, 738 green lanes on the grounds of Prevention of public nuisance and Protection of children from harm. We already feel unsafe on our streets without an establishment selling alcohol all day nearby. My young xxxxx has just started walking to school by xxxxxself past this address and I don't feel xxxxx will be safe if this licence is granted.

OP34 Rep:

I am writing to you as I would like to object to the above application for a premises licence. In my opinion, the licence to serve alcohol from 10 am to 10.30 pm 7 days a week would be detrimental to the local area in which I live. In my opinion, such a licence, in particular, the serving of alcohol from 10 am in the morning would

contribute to increased anti-social behaviour, crime and disorder and public nuisance, and the loss of public safety, and protection of children from harm.

OP35 Rep:

I am writing to object to 365 Coffee Bar & Lounge's application for an alcohol licence to serve alcohol from 10am to 10.30pm 7 days a week.

The grounds of this application are extremely concerning due to the impact on the local area, such as anti-social behaviour, loitering etc.

As the area is made up of young families as well as an older population, it would be detrimental to the whole area as it would lead to:

- A lack of public safety
- Higher levels of crime and disorder
- Harm to young children

Thank you.

OP36 Rep:

The Winchmore Hill residents association has alerted the local residents that the above establishment has suddenly sprung up on Winchmore Hill Broadway and has applied for a licence to serve alcohol 7 days a week from 10am to 10.30 pm.

To my mind this means that the premises is not a coffee shop but a pub or bar. This stretch of the high street needs regenerating and made more family friendly – it does not need a bar serving alcohol all day. If this is allowed, it will inevitably lead to people congregating around the bar at all times leading to anti-social behaviour and drunkenness. There are already several establishments on this small stretch of high street which are able to serve alcohol and we don't need any more. The establishment calls itself a coffee bar and serving alcohol is not what most cafes or coffee bars serve.

There are now numerous establishments like this that have been allowed to open up and trade in Palmers Green and Southgate and they have detrimentally transformed the high streets in these areas from shopping areas to drinking areas. Each of these cafes seems to allow the predominantly male customers to sit and drink throughout the day. Many of them hosting groups of men congregating outside on the street smoking. The high streets no longer resemble family shopping areas and have become somewhat sinister.

Winchmore Hill does not need an all-day drinking club. Please refuse this licence and help to retain the high street areas for genuine shops. Many thanks

OP37 Rep:

As a resident of Winchmore Hill I would like to raise an objection to the granting of a license to the above premises on the following grounds:

1. the potential for crime and public disorder
 2. the interests of public safety
 3. the potential for increased public nuisance
-

OP38 Rep:

I am emailing you, as I would like to object to the granting of a license to sell alcohol on these premises.

There has been clear examples in both Southgate and Palmers Green where there has been exacerbations of situations in these areas, where previously alcohol licenses have been granted. It is important in Winchmore Hill that we prevent crime and disorder, public nuisance, and protect public safety and protect children from harm.

In Winchmore Hill we have plenty of pubs which sell alcohol; The Kings Head, The Queen's Head, The Winchmore Pub, The Salisbury Arms, The Three wishes, The Little Green Dragon.

This is a coffee bar and lounge. There are plenty of places in Winchmore Hill that sell alcohol and I totally object to a licence for this coffee Bar. This is a place to drink coffee!

OP39 Rep:

I am writing to object to 355 Coffee Bar & Lounge on the basis of:

Crime and disorder;

Public nuisance;

Public safety;

To elaborate- these coffee shops have popped up all over the Borough in Southgate/Palmers Green & Enfield and only appear to be frequented by men.

Large groups of male congregate outside and park cars illegally and play loud music.

I am concerned too that within 200 mtrs we already have 5 public houses & 10 restaurants all serving alcohol and this will exacerbate the situation.

I note the Pizza Express directly opposite next to Travis Perkins site on Green Lanes is also being refurbished and this will undoubtedly sell alcohol too.

All of the above combined is a recipe for disaster. Young men in a very small vicinity of N21 all congregating in bars locally - they all close at the same time - what happens then?

Also, 355 will inevitably apply for extended license like Hot Rocks/Smooch 4 doors away prolonging the issues for local residents to the early hours.

Our police are already very stretched - as an example a car accident in xxxxx n21 on Friday 8th March occurred at 9pm. A 999 call was made and it took 8hrs for a police to attend.

This was escalated to the Borough Commander and the reply was the police are over stretched.

Another bar in the area with any trouble will create even more strain on the police.

I do hope you take the above into consideration.

OP40 Rep:

I refer to the above application for an alcohol premises on-licence.

I would ask that the following objections and representations be taken into account in determining the application.

- 1 Whilst it appears from its licensing policy statement that the stretch of Green Lanes comprising Winchmore Hill Broadway (“the Broadway”) does not fall within any of the Council’s designated cumulative impact policy areas (such as to create the rebuttable presumptions set out in that policy) I would ask the licensing officer nonetheless to have serious regard to the potential cumulative impact of this application (were it to be granted) given the premises’ very close proximity to other established alcohol licensed premises, in particular The Three Wishes public house at 749 and “On Broadway” at 765 Green Lanes.
- 2 There are, of course, other premises along the Broadway which hold premises licences, for example Giovanni’s at 764-766, La Nostra at 741 and La Rocca at 75, but these are restaurants whose licences are subject to a condition limiting the serving of alcohol to customers consuming a substantial table meals. Whilst this is not clear from the published details of the application, I suspect the licence applied for is not intended be similarly restricted and that what is sought is effectively another “drinking establishment.
- 3 I also note that the premises are designated on their signage (and in the application) as a “Coffee Bar”; this is not a description which would lead potential customers / passers-by (including the underage) to appreciate that alcohol was to be available on the premises. This may in itself be relevant to a consideration of the impact of the intended offering on the licensing objectives of ensuring public safety and the protection of children from harm.

- 4 In the premises, I object to the grant of this licence given the nature of the Broadway situated in a predominantly residential area and close to three schools.
- 5 If otherwise minded to grant the application, the licensing officer should give very serious consideration to imposing conditions similar to those attached to the licences of the restaurant premises referred to above and also conditions designed to ensure there is no congregation of customers outside the premises.

Thank you,

OP41 Rep:

Very strangely, I happened to go in this coffee cafe, yesterday.

There was a group of men sitting round one table.

No-one else was in the cafe.

I ordered and drank a hot capachino.

There was hardly any food on offer, but a soft wafer biscuit.

I thought the whole set up was strange.

I do not think that they need drink on offer from 10am to 10 pm, with no food available, to go with the drink.

Therefore, I am adding my objection.

OP42 Rep:

I would like to raise my objection to the 355 Coffee Bar & Lounge 738 Green Lanes, LONDON, N21 3RE application.

As a member of the community and a father of a xxxxx child I am deeply concerned about the following risks:

- Crime and disorder
- Public nuisance
- Public safety
- Harm to children

Winchmore Hill has a wonderful family feel and the reason we selected it as our home. I would like to make sure it stays that way and my xxxxx can walk the streets without a worry.

OP43 Rep:

My name is xxxxx and my address is xxxxx and I am writing to object to the proposed licence to serve alcohol from 10am to 10:30pm 7 days a week at the above 'coffee bar and lounge'.

I object on the grounds that the proliferation of such establishments encourage public nuisance, which threatens public safety. There are schools nearby and children will possibly be exposed to harm through the actions of people that would use the premises from early in the morning.

OP44 Rep:

I object to this licensing application on the following grounds:

Prevention of public nuisance

Premises licensed for 12 hours would enable prolonged drinking leading to anti-social behaviour, and drinkers spilling out onto the pavement, and dangerously, to the cycle lane.

Prevention of crime and disorder

Our police have enough to do without having to police drunkenness.

Lack of due process under planning law

In January 2021 a change of use application was needed to change these premises from A1 retail to mixed use. A proposal to serve alcohol for 12 hours should be subject to the same scrutiny, as it would have a major impact on Green Lanes.

OP45 Rep:

I would like to object to the granting of a 7 day 10am to 10.30pm alcohol licence for this cafe as this is likely to become a public nuisance, with people drinking there all day, which in turn will lead to an increase in crime and public disorder in the area. There is no need for a cafe to have an alcohol licence and there are already a number of licensed premises in the area.

OP46 Rep:

Please take this as an objection for the above new 'coffee shop' which would appear to be open already but have subsequently applied for an alcohol licence.

This is on the grounds of prevention of public nuisance.

We really did not require yet another coffee shop on the Broadway & especially one that serves alcohol & already has appeared to be very male dominated in its clientèle whenever I have walked past.

Please ensure we stop all these cafes from multiplying as they have done in Southgate & surrounding areas.

OP47 Rep:

I am writing to express my serious concerns about the possibility of the granting of an alcohol licence to the 355 Coffee Bar & Lounge, 738 Green Lanes N21 3RE. I am totally opposed to the proposal and wish to record my formal objections.

I and my family, including xxxxx children who are frequently in that area, are very concerned about the potential for groups of individuals (typically young men) to be hanging around on the street outside of the establishment engaging in anti-social behaviour and more generally for the sorts of behaviour that typically is seen when these drinking establishments for young men are established. It is clear that main business of coffee shops tends to be during the day, typically finishing at around 6pm. Coffee shops do not attract sufficient 'coffee' business in the evenings and certainly not until 22.30 at night and therefore it is clear that the purpose of the proposal is to create a drinking club.

We already have clear examples of negative consequences in Palmers Green and Southgate and the detrimental impact on the community through allowing these men's drinking clubs, although dressed up as coffee shops, to open and the negative consequences that frequently follow.

There are plenty of opportunities for drinking alcohol in the area so it could not be said this proposal is meeting an important social need for local residents.

Therefore in summary my objections are as follows:

- **Prevention of crime and disorder** – there is evidence from similar establishments in the vicinity that such drinking establishments for young men lead to an increase in anti-social behaviour and not infrequently alcohol related crime
 - **Prevention of public nuisance** – there is no doubt that large groups of young men who have been drinking are perceived as a threat and often as a nuisance to families who live in the area (who would typically stay away from the area with a consequential negative impact on the other businesses in the vicinity)
 - **Public safety** – as we have seen in the case of other similar local establishments that people do not feel safe walking in the area at night and this includes men, women and children – we should not be supporting the establishment of no-go areas in what effectively is the heart of Winchmore Hill
 - **Protection of children from harm** – there xxxxx children in my household and if this proposal is allowed to proceed I would regard this area as out of bounds that would need to be 24/7 and for a substantial amount of the day and night for fear of exposing them to openly drunken, inappropriate and anti-social behaviour
-

OP48 Rep:

I am extremely concerned about the application for an alcohol licence applied for by the above 'coffee bar & lounge' premises. It is completely inappropriate for such an establishment to be allowed to operate in a community setting such as this, in the close vicinity of schools for example and a ladies only exercise club.

It is common knowledge that from such premises, with an alcohol licence from 10am to 10.30pm daily, noise and disturbance from the clientele (mainly young men) causes a public nuisance. The customers invariably spill out onto the surrounding pavements and create an intimidating atmosphere particularly for the local women and children trying to go about their business in the high street.

I wish to register my strong objection on the grounds highlighted above ie; it would create an area of extreme public nuisance and also be problematic for the safety of children in the area.

OP49 Rep:

I wish to make representations against the premises licence application for the above premises.

General Conditions

I assume there is a typing error in this section of the Operating Schedule because it states "*there is an application for regulated entertainment or late night refreshment*" as this conflicts with the information provided in the publicly available online application form.

Prevention of crime and disorder

(1) I have passed by the premises on several occasions at different times of the morning, afternoon and evening. I have only seen male customers inside. This is of concern. I note that there is no information in the Operating Schedule of numbers for maximum capacity of the premises. The plan does not show any tables which could give an indication of capacity, given that the Schedule states no vertical drinking. Furthermore Item 15: *On Thursday's, Friday's and Saturdays there shall be a minimum of 2 door supervisors on duty from 1900 until 30 minutes after closing*, gives cause for concern that large numbers of men are anticipated on these evenings. Large groups of men and alcohol are a recipe for anti-social behaviour at the very least.

(2) Item 16 in the Operating Schedule states *All Patrons entering the premises from 6pm on Thursday's, Friday's, Saturday's and UK Bank Holidays shall be required to have their identity verified via the ID scanner machine*. This seems rather excessive for premises calling itself a coffee bar. And implies that the premises will be primarily serving alcohol. There are already 2 public houses on this short stretch of Green Lanes. This mix of 3 premises near to each other could also create the potential for anti-social behaviour.

Promotion of Public Safety

(1) The means of escape (MOE) appears to be via a short flight of stairs but there is no information in the Operating Schedule of provision for wheelchair/disabled access to the MOE or alternative arrangements.

(2) The Operating Schedule makes a bland and inadequate statement that the premises will be operated in line with existing health and safety legislation. Important factors are not properly addressed - no information is provided on how public safety will be achieved in practice – e.g .no mention of fire risk assessment; safe capacity of the premises; measures to record and limit numbers on the premises (large numbers seem to be expected on certain evenings given the proposed employment of two door supervisors) or maintenance of electrical systems. The Operating Schedule is not "comprehensive and robust" as claimed by the applicant and therefore gives no assurance that the premises will be run safely.

(3) There are 2 other public houses on this stretch of Green Lanes and I see mixed clientele in both. Premises that attract a solely male clientele do not support maintaining a family/safe inclusive social environment. Such premises change the nature of the area.

(4) Last Saturday evening the shutters were down although there were persons inside. Whilst I accept this might have been for the purposes of holding a private gathering, it can also be seen as disconcerting clandestine behaviour, against not conducive to an Inclusive social environment.

Prevention of Public Nuisance

(1) It can be intimidating for a lone woman or schoolgirl(s)to have to walk past a group of men who are talking or smoking on the pavement outside the premises in question. The pavement here is narrower due to the cycle lane.

(2) The premises next door to the 355 Coffee bar is a funeral undertakers. This juxtaposition where persons are making merry could be upsetting or distressing to some bereaved persons.

OP50 Rep:

I am very distressed that an application for an alcohol licence has been applied for by +355 'coffee bar & lounge' premises ref. WK/224004252.

The application does not meet the licensing requirements and should not be approved. And I feel confident that should this application be 'adjusted' it will surely be abused if a licence be approved.
And If it is it will be a travesty of justice!

Winchmore Hill is already well served with licenced restaurants and public houses from the Winchmore Hill Green area and along the Winchmore part of Green Lanes. It really is unacceptable to license this application,

it's a coffee shop and there is no additional requirement for alcohol to be available. I believe that it will be a public nuisance with public safety at risk, and with policing in Enfield is already badly stretched with inevitable safety issues.

Why would a 'coffee shop' require an alcohol licence from 10am to 10.30pm if at all? There are residential flats along this part of Green Lanes, do the residents need the noise and disturbance from patrons, whom I suspect will be male, and be the main patrons of this coffee shop! Just look at the licensing hours – hardly housewives me thinks. The patrons invariably spill out onto the surrounding pavements for their smokes and potentially inebriated behaviour, creating intimidating atmosphere in what is currently a pleasant area.

We moved to Winchmore Hill 10 years ago and to date have enjoyed a reasonably safe and pleasant environment, and are hoping this will continue.

PS: The prefix +355 is the country code of [Albania](#).

OP51 Rep:

I object to an alcohol license being granted on the grounds that:

It will be a public nuisance

We already have the Green Lanes area congested with delivery bike rides that spend their day sitting outside shops in the area and I think this will add to the public nuisance.

OP52 Rep:

I wish to object to the granting of the licence applied for that would permit the sale (serving) of alcohol at the above premises from 10am to 10.30pm every day.

The premises are quite newly opened as a "Coffee Bar" yet from the fact of this application being made, it seems that a main purpose will be for drinking alcohol from 10am throughout the day and evening until 10.30pm. I have observed from walking past on several occasions at different times of day and evening, and also from seeing its customers on the street outside, that the clientele is solely or predominantly male. It is reasonable to assume that the "Coffee Bar" will be an all day and evening male dominated drinking and social establishment.

The premises are located within an immediate surround of residential and mix of small shops and business premises, including (in the same row of ground floor commercial premises) a pharmacy, hair and beauty salons, barbers, next door to a long established funeral directors, and within a few yards of a church and church hall used for a range of community activities. Most of the other premises in the immediate vicinity have a very diverse clientele or residential profile in terms of age, gender and physical ability.

That part of Green Lanes, and in front of the "355 Coffee Bar" is a well used thoroughfare for pedestrians (including wheelchair users and those using mobility aides) of all ages, including elderly people, young people, adults with young children, families, women and girls often walking alone or in female groups to and from their

homes, to nearby schools (secondary pupils; and primary and infant pupils accompanied by an adult), shops and businesses, bus stop, church and other local services and facilities etc. Women and young people (eg teenage girls) use that stretch of street, often walking alone, throughout the day and evening. All rely on this stretch of Green Lanes and its pavement being safe to walk along - morning, afternoon and evening until late at night.

I note that the applicant's proposed Operating Schedule at para 15 proposes that on Thursday, Friday, Saturdays there shall be "a minimum of 2 door supervisors on duty". This indicates that the premises will be primarily a place for drinking alcohol (not a "Coffee Bar") and that customers will be expected in considerable numbers - these at times when local residents and others working in the area or visiting for social reasons will be walking by the premises and in the near vicinity.

I note also that under LB Enfield's Model Pool of Conditions (on the council website) PN5 would designate an external smoking area (with conditions).

Already since it opened, when attempting to walk past the "355 Coffee Bar" (including at times when there are few customers inside) I have encountered groups of up to 4 men standing in the pavement outside the premises on Green Lanes smoking and talking. The physical obstruction of the pavement by groups gathered there, and even if small numbers the need for pedestrians to move away to avoid walking through the health hazard of cigarette smoke, impedes pedestrian use of the pavement (which should be priority) and is particularly intimidating for women and girls. Avoiding or bypassing the "355 Coffee Bar" customers grouped across part of the pavement (which is not particularly wide) requires pedestrian passers-by to either move onto the cycle lane or the kerb edge of the busy main road. This is a danger to their safety and is a nuisance to the public.

How much more so if a licence has been granted and customers have been able to drink alcohol at any time from mid morning 10am to later night 10.30pm? And in numbers that require door supervision some evenings, presumably to counter anticipated anti-social behaviour. If the licence is granted, permitting the use of the Green Lanes pavement area by customers for smoking or conversation (i.e. loitering outside to chat rather than being indoors) will be a nuisance to the public and a risk to public safety. Public nuisance is not solely an issue of potential noise nuisance to residents; groups of men using the pavement as a smoking area is injurious to public health and a physical public safety hazard.

It is reasonable to fear that granting a premises licence for the sale of alcohol from 10am to 10.30pm every day will increase the likelihood that nuisance and safety concerns starting to be experienced even now will increase when customers of the "Coffee Bar" have been drinking alcohol whether morning, afternoon or evening.

On the grounds that the granting of the premises licence is detrimental to public safety and will cause a greater public nuisance, especially to those accessing premises and using the pavement to travel in the immediate vicinity, I object to the grant of the premises licence.

OP53 Rep:

I am writing briefly to convey my concern about a new extended hours alcohol licence which this new establishment has applied for, as a local resident of neighbouring Queens Avenue.

Our area (around Winchmore Hill Broadway etc) has undergone a lot of change over recent months. Most of these changes have been disappointing but have been ultimately harmless.

However, this bar poses a problem. This is not a nightlife destination in a busy town centre, it is a parade of shops in a quiet suburban area. The back of the premises opens into a very small entirely residential street.

This establishment appears to draw a clientele of macho, leering blokes who stand around chainsmoking and being intimidating, both at the front and rear of their premises. They often park numbers of BMWs and Mercedes on the surrounding roads and stand around them. As a xxxxx person usually on my own, I must say the groups of customers attending this place have made me uncomfortable and self-conscious at times. Having long-hours serving alcohol is bound to lead to crowds of blokes hanging around both front and back of the premises being noisy, surly and intimidating for most of the hours of the day. Much as has been seen with similar venues that have opened all over Palmers Green and changed the character of that area.

I would say that this is not a suitable usage for this small shop/cafe unit, given the sensitivity of this area in which it is located.

Please consider these concerns in relation to the terms of licence conditions. Several other neighbours of mine have expressed similar concerns.

Thank you for your understanding and consideration.

Additional Emails, Representations & Information to and from OP1

OP1 Email 1 (21/4/24):

Dear Ms. Green

I understand that you are responsible for licensing businesses in Enfield. To the extent that I am misinformed, please forward this to the appropriate member of the council's staff.

As a father of xxxxx, one of the historic appeals of the borough was its historic diverse and inclusive family-friendly environment. This was typified by a wide-range of high-quality, varied and welcoming hospitality businesses.

However, over recent years, the vast majority of new openings in the area have been a very specific type of "cafe". These establishments are patronised exclusively by young adult males who seem to be of a singular ethnic group.

These people appear to spend all day every day either sitting outside the cafes or congregating around the entrances. To the extent that you are not from their country of origin, you are simply not welcome in the cafe. To make matters worse, when you walk past one of these places, the individuals will stare menacingly at you if you are a man or, even more concerningly, ogle and catcall you if you are a woman.

The unpleasantness of this situation is exacerbated further by the sheer number of these establishments which now exist within the borough. For example, Ashfield Parade is simply a collection of these businesses (and, as you may well know, has become unviable as somewhere to visit as a result).

With this background now provided, I would be grateful if you could answer the following questions as soon as you are able:

1. What criteria do you take into account when licensing businesses in the borough?
2. What is the overall aim of your business licensing strategy?
3. At what point, if any, do you consider that the borough already has enough of a certain type of business?
4. Do you undertake site visits to ensure that the businesses you have licensed are being run in accordance with their licenses?
5. Do you run any general KYC background checks on the individuals to whom you grant a license?
6. In what circumstances would a premises lose its license?
7. What involvement do the police have in your licensing process?
8. What recourse do Enfield residents have where they wish to query/challenge the licensing decisions being made?

9. How would you respond to an assertion that your licensing strategy has caused ethnic segregation, high street degradation and made the borough less safe (especially for women)?

Given the severity of this issue, I am surely not the first individual who has contacted you regarding what is happening in our borough and I expect many more to follow suit given the imminent opening of “+355 cafe” in Winchmore Hill.

I look forward to hearing from you.

Licensing Response (23/4/24):

1. What criteria do you take into account when licensing businesses in the borough?

By law, the Licensing Team must accept all applications and process them accordingly, which includes a consultation to the Police, Environmental Health etc. This applies to Licensing Act and pavement licences. Licensing Enforcement considers every application on their own merit, and refers to the [Statutory Guidance under the Licensing Act](#) and our own [Licensing Policy](#), or the [Pavement Licence Guidance](#). It is not lawful to refuse a licence based on the applicant’s country of origin, sex, or age. At the time of application, officers would not know whether this was going to be a problem premises and must have substantiated grounds to refuse. With new applications, this is very difficult as the Act is generally a permissive piece of statute.

2. What is the overall aim of your business licensing strategy?

Under the Licensing Act, it is not possible to refuse a licence because there is already a deemed to enough of those business types. Competition and need is not a licensing consideration. This is instead addressed under the Planning regime.

3. At what point, if any, do you consider that the borough already has enough of a certain type of business?

See above.

4. Do you undertake site visits to ensure that the businesses you have licensed are being run in accordance with their licenses?

Yes, we undertake unannounced licence inspections, especially if a complaint has been received about a particular licensed premises.

5. Do you run any general KYC background checks on the individuals to whom you grant a license?

The Police are consulted on all applications, and they may object should any named individual be convicted of relevant offences listed in the Licensing Act.

6. In what circumstances would a premises lose its license?

A review application would need to be submitted to the Licensing Team which would be determined by the Licensing Sub-Committee who could decide to revoke a licence if they are satisfied by substantiated evidence that it is appropriate, and the premises licence holder is not upholding one or more of the following licensing objectives:

- Public Safety
 - Prevention of Crime & Disorder
 - Protection of Children from harm
 - Prevention of Public Nuisance
-

And for pavement licences, licences may be revoked by the Licensing Team when:

- there are risks to public health or safety – for example where it comes to light that there are significant security risks which have not been sufficiently considered, or addressed in a proportionate fashion (this should be reassessed as necessary, particularly in the event of changes to the terrorism threat level);
- this use of the highway is causing an unacceptable obstruction, breaching the no-obstruction condition – for example, the arrangement of street furniture prevents disabled people, older people, or wheelchair users to pass along the highway or have normal access to the premises alongside the highway; or
- the use is causing, or risks causing, anti-social behaviour or public nuisance – for example, the use is increasing the amount of noise generated late at night and litter is not being cleaned up.

Where officers have gathered evidence similar to your concerns, this has resulted in revocation of licences.

7. What involvement do the police have in your licensing process?

See (1) and (5) above.

8. What recourse do Enfield residents have where they wish to query/challenge the licensing decisions being made?

See (6) above.

9. How would you respond to an assertion that your licensing strategy has caused ethnic segregation, high street degradation and made the borough less safe (especially for women)?

Under the review process, there is a remedy to address individual problem premises should issues come to light and can be evidenced. You are correct in that we are aware of the concerns in some parts of the borough and have undertaken partnership work with the Police to establish what action may be taken, as this is primarily linked to ASB. We are aware that the Police have advised it is not a crime to gather in groups of men or in groups of people

from certain countries of origin. If the Police are able to substantiate accepted ASB concerns, then a review can be progressed. Please provide specific information about particular premises, so officers can investigate. It would be helpful if you could provide information such as times and days of the week that this is most prevalent, to assist in tasking officers effectively.

OP1 Email 2 (23/4/24)

Many thanks for your prompt and detailed response. It's good to know that you appear aware of the implications of the environment being created here. However, it is hugely disconcerting to hear that, from a licensing perspective at least, the council appears to be an inert facilitator of this unacceptable (and ultimately untenable) situation.

A few follow-up queries:

1. You state that planning officers would not know at the time whether somewhere would be a "problem premises". Does this mean that, regardless of the council having actual or constructive notice of a potential issue(s), a license would simply be granted without question? In short, there is no concept of pre-emptive due diligence/protective action and the council must see residents and the borough suffer actual harm before intervening?
 2. You mention the "Planning regime" as the means by which competition, need and high street dynamics are handled. Please could you provide some further information about this regime and how its mandate and principles have been discharged through the enablement of such a vast number of the establishments in question?
 3. The police's framing of the matter appears inchoate. The actual issue at hand is that by enabling such a high volume of premises which only welcome groups of young men from certain countries of origin, the council have created large "no go" areas in the borough where other residents are either implicitly or explicitly excluded. These areas then become potent facilitators of the harassment I refer to in my original email. Would it be possible to refer me to your contact within the police so I can understand a little more about their approach here?
 4. "Cafe 353" is in close proximity to a number of nurseries, meaning that a high volume of young women will be forced to walk past that establishment every weekday with their children. Given general customer behaviour at these cafes, I can only imagine how uncomfortable these women will be made to feel and the comments and conduct to which they'll be subject. To try to address this before someone may have to make a report to the police, please could you confirm that Cafe 353 will not be granted outside seating? There are of course multiple other reasons why outdoor seating for this venue would be hugely inappropriate but I trust that the reason stated is sufficiently compelling without the need for me to list those in addition. To the extent that this request is not accommodated, please be aware that further complaints from other concerned residents will follow and I will also be raising the matter publicly at the Winchmore Hill Ward Forum on 8 May.
-

OP1 Email 3 (24/4/24)

Dear Ellie

Please see below for one further question for your kind attention.

I walked past +355 Cafe (the reference to "Cafe 353" in my email below is the incorrect name - apologies) earlier this evening on my way home. Whilst the shutter was 3/4 down (clearly signifying that it was closed to the general public), a number of groups of men were inside who appeared to be smoking, drinking and potentially gambling. What kind of license would permit such unusual, anti-social and potentially illegal behaviour?

Licensing Response (25/4/24):

Thank you for your additional emails and queries, as before, the responses are set out to each point below.

1. You state that planning officers would not know at the time whether somewhere would be a "problem premises". Does this mean that, regardless of the council having actual or constructive notice of a potential issue(s), a license would simply be granted without question? In short, there is no concept of pre-emptive due diligence/protective action and the council must see residents and the borough suffer actual harm before intervening?

Not just planning officers but a range of Council officers consider licence applications across a number of teams – Planning, Licensing Enforcement, Environmental Health, for example. Police Licensing are also consulted. The officers cannot assume that all operators are going to behave a certain way. If there are concerns about the potential operation of any premises, then conditions may be sought to prevent issues such as loitering outside. There is very little evidence that could be provided at new application stage that would be substantial enough to lawfully refuse a licence in full, unless for example, officers had previously witnessed unlicensed activity.

2. You mention the "Planning regime" as the means by which competition, need and high street dynamics are handled. Please could you provide some further information about this regime and how its mandate and principles have been discharged through the enablement of such a vast number of the establishments in question?

Planning sits under another department, so you will need to contact this team regarding these questions. I cannot refer this internally unfortunately, queries must be logged on the council website [here](#), which also provides information on the local planning policies.

3. The police's framing of the matter appears inchoate. The actual issue at hand is that by enabling such a high volume of premises which only welcome groups of young men from certain countries of origin, the council have created large "no go" areas in the borough where other residents are either implicitly or explicitly excluded. These areas then become potent facilitators of the harassment I refer to in my original email. Would it be possible to refer me to your contact within the police so I can understand a little more about their approach here?

You can contact the Southgate Police ward team via their website [here](#).

4. "Cafe 353" is in close proximity to a number of nurseries, meaning that a high volume of young women will be forced to walk past that establishment every weekday with their children. Given general customer behaviour at these cafes, I can only imagine how uncomfortable these women will be made to feel and the comments and conduct to which they'll be subject. To try to address this before someone may have to make a report to the police, please could you confirm that Cafe 353 will not be granted outside seating? There are of course multiple other reasons why outdoor seating for this venue would be hugely inappropriate but I trust that the reason stated is sufficiently compelling without the need for me to list those in addition. To the extent that this request is not accommodated, please be aware that further complaints from other concerned residents will follow and I will also be raising the matter publicly at the Winchmore Hill Ward Forum on 8 May.

It is not possible to confirm that a pavement licence will not be granted for this premises. To date, we have not received an application for an outdoor seating area. The Licensing Team must accept all valid applications, and if during the consultation period representation/objections are received, they will be carefully reviewed before making a decision about granting any licence. Members of the public may submit representations, and a site notice at the premises will be displayed to advise of any such application. Officers will need to have witnessed issues themselves before including as substantiated evidence to refuse a licence, it cannot only be taken on the allegations/word of mouth by residents. This is typical of all licence applications/representations.

5. I walked past +355 Cafe (the reference to "Cafe 353" in my email below is the incorrect name - apologies) earlier this evening on my way home. Whilst the shutter was 3/4 down (clearly signifying that it was closed to the general public), a number of groups of men were inside who appeared to be smoking, drinking and potentially gambling. What kind of license would permit such unusual, anti-social and potentially illegal behaviour?

This premises is currently unlicensed, however, a new application to permit on sales of alcohol indoors between 10am and 10.30pm daily is currently in consultation. Should you wish to submit a representation, you may do so, see further information below. This allegation has been referred to Licensing Enforcement to investigate, advise and monitor. Should you witness any complaints of this nature at any premises, please contact

licensing@enfield.gov.uk with as much information as possible, including times/dates.

Submitting Representations – Licensing Act:

Any information/statements/evidence contained in your representation should be based on and linked to one or more of the four licensing objectives below:

- Prevention of crime and disorder;
- Prevention of public nuisance;
- Public safety;
- Protection of children from harm.

If you wish to make representations, please note the following:

- **Representations must be made on or by the last date for representation (15/05/2024).**
- The representation should be e-mailed to licensing@enfield.gov.uk.

OP1 Rep (25/4/24):

Upon my way home from work yesterday (therefore on 24/4/24) evening, I noticed unusual activity at this premises.

Despite the shutter being pulled 3/4 down, the venue was full of groups of men who were drinking alcohol, smoking and (from what I could see) gambling. This flurry of activity is most unusual for what is a quiet high street surrounded by residential properties and is not something I've ever witnessed from a supposed "coffee shop" before.

I now understand from Ms Green that the venue is not even licensed yet so I have no idea on what basis the activity I witnessed last night could possibly be in accordance with the license terms (or even legal at all!).

Given this behaviour is already occurring even before an official opening, may I please object in the strongest possible terms to the venue's astounding request to serve alcohol **each day from 10am-1030pm!** This is excessive, disproportionate and ill-conceived and absolutely should not be permitted. I know of very few coffee shops which would seek to serve alcohol from mid-morning until late into the night and there is no reason whatsoever for you to accommodate such a request.

This area of Green Lanes is a quiet, residential family area and is home to a vibrant and diverse local community. There are a number of nurseries and women's only gyms which are nearby and the arrival of a mono-ethnic, mono-gender all day alcohol bar masquerading as a coffee shop has no business here whatsoever. You are now on actual notice that this establishment and its patrons intend to act in

whichever way they see fit, regardless of any purported license conditions. It is a wilful dereliction of your obligations in respect of **all four of your licensing objectives** to further facilitate their ability to do so.

Licensing Response (29/4/24):

Thank you for your email.

In order for us to accept your email in response to this application, please now provide us with your full name and postal address. Once this required information is received, the content of your email will be considered as to whether it is a relevant representation. You will be updated once the consultation has closed.

OP1 Additional 1 (25/4/24):

Dear Ellie

Many thanks for the further information. Speaking candidly as a local resident, I do find the council's lack of prevention/intervention as an increasing number of their high streets are taken over by these establishments incredibly disappointing.

To the extent that you will only take action where you witness matters first-hand, then I would strongly suggest that you deploy your officers to actually monitor what is already happening at +355 Cafe. Ultimately, to the extent that infringements and illegality occur outside of your working hours, then you will clearly need to rely on eye witness reports from local residents.

I will be contacting both Planning and the Police as you suggest (although will look to engage with named individuals where I can find them). I've copied you in to my representation in respect of +355 Cafe's alcohol license application. A number of other concerned residents will be doing the same (just so you are aware, this will also happen where the venue seeks to secure outside seating). Please could you confirm which reference they should use for their representations (and let me know if I need to resubmit mine with this reference)?

OP1 Additional 2 (25/4/24):

Dear Ellie

Sorry for the follow-up note but it's an important development. Having now spoken to a number of other residents, there is concern that the +355 Cafe alcohol license application is not actually live on the council's portal.

As such, it appears that the 15 May deadline may not actually be valid given that residents have not yet been fully and formally notified of the application within the required period for comment.

Please could you let me know the council's position on this as any attempt to restrict or fetter residents' objection rights would be a very serious breach of due process here.

Licensing Response (25/4/24):

Officers will be carrying out unannounced observations/visits of this premises.

The applicant is required to display a blue site notice on the premises, and should be displayed throughout the 28-day consultation process. This site notice outlines the nature of the application, explains how to submit a representation and when by. The notice also states that a copy of the application will be provided by contact the Licensing Team. A council officer has checked and confirmed the site notice is displayed.

The applicant is further required to advertise in a local paper/newsletter.

Unlike the planning process, the Licensing Team are not required by law to formally notify local residents of any licence applications. I understand that the intention of the advertising requirements under the Licensing Act is that anyone that would be affected by an application would observe the site notice.

If I may assist further, the (redacted) application forms and supporting documents are attached in relation to 355 Café.

Should you wish to submit a representation, any information/statements/evidence contained in your representation should be based on and linked to one or more of the four licensing objectives below:

- Prevention of crime and disorder;
 - Prevention of public nuisance;
 - Public safety;
 - Protection of children from harm.
-
- Representations must be made on or by the last date for representation on **15/5/24**
 - The representation should be e-mailed to licensing@enfield.gov.uk (reference 355 Coffee Bar & Lounge 738 Green Lanes, LONDON, N21 3RE WK/224004252).
-

OP1 Additional 3 (28/4/24):

Dear Ellie

Thank you once again for engaging with this matter so thoroughly and also for providing the supporting documentation. However, given that the proprietor and their customers have already conducted themselves in a manner which contravenes both the terms of their license and UK law in general, it's immediately been made fairly clear that they're not particularly concerned by either. Ultimately, it's likely to be an enforcement-led rather than compliance-led environment here sadly.

On this note, I've been liaising with some other concerned residents and have the following comments in respect of the purported license and planning use for the premises. I copy both the licensing team (so that this email can be added to my original objection) and the planning team I am separately engaging with (in case some of these points are for them - for efficiency's sake we should all be on the same chain here):

1. Plus 355 Ltd was registered with Companies House on 6th April. The nature of business (SIC code) was registered with Companies House as "56102 - Unlicensed restaurants and cafes". This SIC appears to be very specific that it is not to be used for businesses serving alcohol. Yet only some 11 days later, the Director registered for an alcohol license. This seems unusual.
2. The current business use class for the premises is a mix of "A1 and Sui Generis, for use as a Hairdressers (A1) and Beauty Salon (Sui Generis)". However, if a business is serving a majority of alcohol (i.e. a pub or wine bar), this appears to require a different Sui Generis use. This would then, I assume, require a change of use license application to be submitted.
3. By trying to open a business serving alcohol without a planning application to change the class of use, the owner appears to be attempting to exploit certain vagaries and ambiguities in the licensing system to open a nominal coffee shop which is actually an all day and all night alcohol bar.
4. I do understand that this is a very grey area though, as the A1 element of the building will now have automatically become Class E, which doesn't ban alcohol being served, as long as it's only a minority of the business.
5. However, if we note the name on the license application ("355 Coffee Bar & Lounge"), this doesn't sound at all like a coffee bar serving the occasional beer. It looks far more like a dual-purpose premises - coffee bar by day, alcohol lounge by night. Based on this bifurcated use, it seems fair to conclude that, at the very least, 50% of the business will be alcohol based (I mean just look at the hours they've asked to serve alcohol!).
6. This is a crucial point as, if I've understood correctly, a license shouldn't be granted for alcohol consumption until a planning application for Sui Generis use to consume alcohol on the premises has been granted.

7. Proceeding in the manner currently contemplated seems to be in contravention of the 2020 amendments to the Town & Country Planning Act. As per the Gov.uk website, if the business is indeed an alcohol lounge and not just a coffee shop selling the occasional beer, then it will be a "Drinking establishment" (Class A4 under the old classification). As the current permission in place is Class E, which doesn't include Class A4, it cannot be used as a drinking establishment in the manner contemplated without a planning application for change of use being granted prior. **To treat +355 preferentially so it can become an unlicensed alcohol bar is obviously inappropriate, discriminatory and potentially unlawful. Please confirm the action you will be taking here.**

8. Additionally, I have obtained three premises licenses for other establishments on Winchmore Hill Green Lanes (given the nature of the area, there aren't actually many premises licenses on the N21 stretch). These all have the same condition that alcohol can't be supplied unless ancillary to a table meal. This is because the building use class isn't for Sui Generis use as a Drinking Establishment, so alcohol consumption is only permitted when it constitutes a small part of the business. As +355 Cafe & Lounge has the same use class, it's imperative that the same restriction is imposed on the license as the other three businesses have already set a local precedent for this license restriction. **To treat +355 preferentially so it can become an unlicensed alcohol bar is obviously inappropriate, discriminatory and potentially unlawful. Please confirm that +355 will have the same restriction as these other businesses.**

9. Also, Has Kebab Centre, in the same postcode N21 3RE, has a license restriction prohibiting congregating outside the premises. +355 is even closer to residential buildings (being right on the corner of Queens Avenue, a residential road, with a block of flats virtually right next door). Therefore if a restriction on congregating outside has been imposed further down the parade, one must be imposed here, especially when coupled with alcohol consumption and the possibility of large groups of drunken men congregating outside. **To treat +355 preferentially so it can become an unlicensed alcohol bar is obviously inappropriate, discriminatory and potentially unlawful. Please confirm that +355 will have the same restriction as this other business.**

As you will no doubt become aware, local disquiet in respect of this establishment and the unlawful manner it is attempting to operate in is increasing quickly. Thank you in advance for your help in keeping N21 a safe, welcoming, diverse and inclusive place to live.

To the extent it appears that the licensing and/or planning teams are, through preferential treatment, facilitating +355's efforts to open and run an alcohol bar unlawfully masquerading as a coffee shop, then I reserve all of my rights accordingly regarding any further action (which may include, but not be limited to, contacting local councillors, MPs, the press and the police, as well as bringing a formal challenge via the appropriate channels).

OP1 Additional 4 (29/4/24):

Dear Sirs

The requirement to provide this allegedly essential information was not included when I was given the initial instructions by Ms. Green regarding how to submit an objection. Why was that?

I can confirm that I am a resident in the N21 area. Prior to providing you with incredibly sensitive personal information like my address, please confirm exactly how you (i) intend to use this information; and (ii) will be discharging your obligations under the GDPR in respect of the same.

Licensing Response (29/4/24):

Apologies for my oversight in not including the information that names and addresses of persons making representations is required.

I can confirm this information is set out on the site notice as a requirement.

When considering representations, Licensing Authorities must have regard to the Licensing Act and associated application and hearing regulations, and the Statutory Guidance. We must ensure representations are not frivolous or vexatious, and names and addresses are required in order to satisfy this. Those details are kept in accordance with our GDPR notice, see more information [here](#).

I can confirm that the process in Enfield is to give residents a reference number instead of their name, such as IP1, IP2, etc, and provide the applicant with only the overview of the street name(s) of where affected residents live. We do not include full names, addresses or email addresses or other sensitive data when the representations are submitted to the applicant.

OP1 Additional 5 (29/4/24)

Hi Ellie

This oversight does now create an additional barrier to submitting "valid" representations, I know a number of other residents who are also slightly confused by the follow-up email from the Licensing team received this morning. In short, people are being forced to send 2 emails instead of what should be 1 piece of correspondence. Inevitably, not everyone will follow-up with a second email and, speaking frankly, they shouldn't have to.

This additional hurdle therefore risks unduly fettering residents' ability to submit representations. Please confirm what will happen where valid representations in accordance with your initial instructions are received but that resident doesn't then follow-up in accordance with the rectificatory instructions. Ultimately, residents should not have their representations muted due to the council's error.

Alongside the material planning and licensing discrepancies covered in my email from yesterday, this is another very unusual development which appears to be to +355's unfair and potentially unlawful advantage. This is fast becoming a concerning theme.

Regarding my own representations, my name is xxxxx and I live xxxxx. To the extent that you don't require the house number, then, in accordance with the data minimisation principle, I don't see the need to provide it. Please confirm that you now have all that you require from me in respect of my representations.

OP1 Additional 6 (1/5/24)

Dear Ellie

Whilst I await your response to my email below (as well as to the matters raised in my separate queries to the licensing team directly), please be informed that further unlicensed alcohol drinking appeared to be occurring at this venue yesterday afternoon (once again, behind a shutter as it remains closed to the general public).

I believe that you apparently sent your officers to the premises after initial reports of this illegal activity but clearly it has not proved any kind of deterrent whatsoever.

This is obviously a huge concern to local residents, many of whom will no doubt seek some kind of reassurance over the coming days as we approach the 15 May deadline for representations.

Given that we now appear to be regularly dealing with illegal activity, I copy the local councillors to ensure they're aware of what is already occurring at this premises even prior to its official opening.

OP1 Additional 7 (2/5/24):

Hi Lee

Many thanks for your prompt response. There are 4 principal issues here:

Unlicensed/Anti-Social/Illegal Activity

The first time I witnessed what looked like indoor smoking, unlicensed drinking (and potentially gambling) occurring behind the shutter in the yet to open premises, I filed an online anti-social behaviour report with Southgate police. I am aware of at least 2 other residents who have also witnessed similar incidents. The council's licensing team have stated that they will need to witness such behaviour themselves to take any action. When I explained that a lot of the conduct necessarily takes place outside the council's working hours (and so resident witness statements are the only way to report the indiscretions), there was no response from the council.

Business Use Class

"+355 Coffee Bar & Lounge" has requested to be serve alcohol from 10am-1030pm every day. This doesn't sound at all like a coffee bar serving the occasional beer. It looks far more like a dual-purpose premises - coffee bar by day, alcohol lounge by night. Based on this bifurcated use, it seems fair to conclude that, at the very least, 50% of the business will be alcohol-based. The current business use class for the premises is a mix of "A1 and Sui Generis, for use as a Hairdressers (A1) and Beauty Salon (Sui Generis)".

However, if a business is serving a majority of alcohol (i.e. a pub or wine bar), this appears to require a different Sui Generis use. As far as I am aware, no such change of planning use has been submitted and the council does not appear to have required one as a condition of granting the proposed alcohol license. This seems unusual given that as the current permission in place is Class E, which doesn't include Class A4, it cannot be used as a drinking establishment in the manner contemplated without a planning application for change of use being granted prior. I am still waiting for the council's response to my questions here.

License Conditions

To the extent that the business use class issue is resolved, there is then the matter of the terms of business license itself. I have obtained three premises licenses for other establishments on Winchmore Hill Green Lanes (given the nature of the area, there aren't actually many alcohol licenses on the N21 stretch). These all have the same condition that alcohol can't be supplied unless ancillary to a table meal. This is because the building use class isn't for Sui Generis use as a Drinking Establishment, so alcohol consumption is only permitted when it constitutes a small part of the business. As +355 Cafe & Lounge has the same use class, it's imperative that the same restriction is imposed on the license as the other three businesses have already set a local precedent for this license restriction. To treat +355 preferentially so it can become an unlicensed alcohol bar is obviously inappropriate, discriminatory and potentially unlawful. I am waiting for the council to confirm that +355 will have the same restriction as these other businesses.

Has Kebab Centre, in the same postcode as +355 (N21 3RE), has a license restriction prohibiting congregating outside the premises. +355 is even closer to residential buildings (being right on the corner of Queens Avenue, a residential road, with a block of flats virtually right next door). Therefore if a restriction on congregating outside has been imposed further down the parade, one must be imposed here, especially when coupled with alcohol consumption and the possibility of large groups of drunken men

congregating outside. To treat +355 preferentially so it can become an unlicensed alcohol bar is obviously inappropriate, discriminatory and potentially unlawful. I am waiting for the council to confirm that +355 will have the same restriction as this other business.

Limiting Residents' Ability to Submit Objections

The licensing team initially gave incorrect instructions to residents regarding the information to be included in their objections to +355's alcohol license. This oversight then created an additional barrier to submitting "*valid*" objections, and I know a number of residents who were slightly confused and concerned by the follow-up email from the licensing team that they received. In short, due to the council's own oversight, people are being forced to send 2 emails instead of what should be 1 piece of correspondence. Inevitably, not everyone will follow-up with a second email and, speaking frankly, they shouldn't have to.

This additional hurdle therefore risks unduly fettering residents' ability to submit objections. I have asked the council to confirm what will happen where valid objections in accordance with their initial instructions are received, but that resident doesn't then follow-up in accordance with the rectificatory instructions. Ultimately, residents should not have their objections suppressed due to the council's error. I am awaiting the council's response.

Whilst I make no accusation of impropriety here (procedural or otherwise), there is obviously a lot going on which appears to be to +355's unfair, and potentially unlawful advantage. This has caused great concern to me and a large number of other N21 residents. You will note that the council are yet to get back to me on all of the points above and I will be attending the Winchmore Hill Ward meeting next Wednesday to make those in attendance aware of what is going on here.

Thank you in advance for any assistance. It is obviously an unusual and disconcerting situation for local residents.

OP1 Additional 8 (3/5/24):

Hi Lee

Many thanks again for your engagement on this matter. At xxxxx's request, I have moved him and xxxxx to Bcc and xxxxx is now copied instead. Regarding your point on the licensing team, I can confirm that they are in receipt of all of my correspondence to date. The reason for seeking a broader audience here is because the issues at hand reach far beyond the one-dimensional matter of a 12.5 hours a day alcohol license for a "coffee shop".

We are facing a situation where we have: (i) a proprietor and their clientele already acting in an unlicensed/anti-social/illegal manner (with numerous witness reports to evidence this); and (ii) their ability to do so being facilitated by both a license and

license conditions that appear to be to that proprietor's unfair and potentially unlawful advantage, out of keeping with local precedent, misguided and, ultimately, incorrect.

I completely agree that clarification from the council here is required as a matter of absolute priority. To reiterate, myself and other local residents will not inertly allow this situation to unfold on our local high street and have ourselves and our families left to bear the brunt of what looks like a very reckless licensing approach. As such, all rights available to us here are expressly reserved.

I would like to take the chance to thank everyone on this chain for their efforts in keeping Winchmore Hill a welcoming, family-friendly, diverse and inclusive place to live.

Licensing Response (8/5/24):

Apologies for the delay in responding to you, I aim to provide you with a full response by the end of this week.

OP1 Additional 9 (7/5/24):

Response from the Council's Planning & Growth team to OP1:

Following your enquiry and our previous correspondence, I have received information from officers which I share with you below:

1. What criteria do you take into account when high street planning in the borough?

These criteria are guided by the local planning policies, the Enfield Local Plan, and national planning legislation.

- Design and Heritage: Ensuring that development respects and enhances the borough's heritage and character
- Sustainability: Incorporating sustainable design principles to minimise environmental impact
- Community Needs: Addressing the needs of the local community including housing, employment, and amenity
- Economic Viability: Ensuring that development is economically viable and contributes positively to the local economy

- **Transport and Accessibility:** Planning for efficient transport links and accessibility for all
- **Public Space:** Creating high-quality public spaces that are safe and encourage social interaction
- **Consultation:** Engaging with the community to gather feedback and ensure development reflects the aspirations of residents

2. What is the overall aim of your high street planning strategy?

To create vibrant, sustainable, and economically prosperous high streets that serve the needs of the community. The strategy focuses on:

- **Improving the Environment:** Enhancing the public realm to make high streets more attractive and welcoming
- **Encouraging Sustainable Transport:** Promoting walking, cycling, and the use of public transport to reduce reliance on private vehicles
- **Supporting Local Economy:** Boosting local businesses and encouraging investment in the high street areas
- **Increasing Accessibility:** Making high streets accessible to all, improving mobility and reducing barriers
- **Promoting Healthy Lifestyles:** Encouraging active lifestyles through the design of public spaces and transport infrastructure
- **Addressing Climate Change:** Contributing to the borough's goal of becoming carbon neutral by 2040 through sustainable planning and development

These aims align with local, regional, and national policies and strategies, seeking to respond to the climate emergency, increase levels of physical activity, and enable a green recovery post-pandemic. The strategy is implemented through various area action plans and development management documents that guide the transformation of Enfield's high streets into thriving and resilient urban spaces.

3. At what point would you consider that the borough already has enough of a certain type of business?

- **Market Demand:** Assessing the current and projected demand for the type of business within the community.
- **Economic Impact:** Evaluating the economic contribution of existing businesses and the potential impact of additional similar businesses.
- **Diversity of Services:** Ensuring a diverse mix of businesses to meet the varied needs of residents and avoid overconcentration of one type.

- Spatial Distribution: Analysing the geographical distribution of businesses to prevent clustering that could lead to traffic congestion or other urban planning issues.
- Community and Stakeholder Feedback: Gathering input from residents and local stakeholders.
- Regulatory Framework: Adhering to site constraints and local planning policies that may dictate the number and types of businesses allowed in a particular area.

4. At what point where you witness correlation and/or causation in respect of a certain type of business and anti-social behaviour, would you seek to take any pre-emptive/reactive action?

Catcalling is not specifically defined as a separate crime in England and Wales. However, the government has announced plans to make sexual harassment on the street a crime. The proposed legislation aims to create a new offense specifically for street harassment, which includes actions like catcalling, following someone, and blocking their path. If implemented, offenders could face jail sentences of up to two years. While catcalling itself is not explicitly illegal, the broader context of street harassment is being addressed through these legal changes. The goal is to encourage more victims to report such incidents to the police and ensure consequences for offenders.

Anti-social behavior associated with the operation of the premises can be controlled by licensing conditions.

5. Do you undertake visits to the high streets you have planning responsibility for? If so, what is your view of them?

Planning Enforcement carry out visits to premises where there is a reported or suspected breach of planning control. We will review the current use, the authorised use and whether there has been a change of use without planning permission.

6. In what circumstances would a premises not get planning permission from you?

Where the proposed use would fail to comply with planning policy. Typically, this could be where the existing use class of the premises is protected in the Development Plan and the proposed use either conflicts with this or fails to meet any exception criteria specified; or where the use could cause significant planning harm that can't be mitigated, for example to highway safety or the amenity of residents.

7. What involvement do the police have in your high street planning process?

- **Public Safety and Crime Prevention:** Planning decisions can impact safety and security, such as the design of public spaces, lighting, and access points. The police may provide input during the planning application stage to address potential safety concerns.
- **Community Engagement:** The police may participate in community engagement events related to planning, sharing insights on safety, crime prevention, and community well-being.
- **Enforcement and Compliance:** The police do not enforce planning regulations directly, but they may be alerted to breaches of planning control and may collaborate with the council's enforcement team
- **Joint Initiatives:** Occasionally, joint initiatives between the police and local authorities address issues related to the built environment, including high streets.

8. What recourse do Enfield residents have where they wish to query/challenge the planning decisions being made?

- **Commenting on Applications:** Residents can view and comment on current planning applications through the [Enfield Council's online planning register](#). Comments are considered during the decision process and responded to in the case officers report.
- **Planning Appeals:** Where an applicant appeals the decision made by the Council, residents are invited to submit their comments to the Planning Inspector for consideration
- **Viewing Decision Notices:** All decision notices are published on the [online planning register](#), and residents can view the planning officer's report and decision notice once issued.
- **Judicial Review:** This is an option available for residents who wish to challenge planning decisions. Judicial review is a process by which the High Court can review the lawfulness of decisions or actions taken by public bodies, including planning authorities. If you believe a planning decision made by the Enfield Council is unlawful, you may be able to apply for a judicial review. The grounds for judicial review typically include:
 - **Illegality:** The decision-maker has not correctly understood or applied the law.
 - **Irrationality:** The decision is so unreasonable that no reasonable authority would have made it.
 - **Procedural Impropriety:** The decision-making process was unfair or biased.

You must apply within 6-weeks of the decision being made. If you're considering this route, it's advisable to seek legal advice to understand the viability of your case and the procedures involved. The [Planning Court](#) provides contact details and information on how to proceed with a judicial review

9. How would you respond to an assertion that your high street planning strategy has caused ethnic segregation, high street degradation and made the borough less safe (especially for women)?

In response to such assertions, it's important to highlight the council's strategies and actions taken to address these concerns. While planning strategies can have complex social impacts, we are actively working towards creating a safe, inclusive, and vibrant high street environment for all residents.

- **Ethnic Segregation**
 - Enfield Council's planning documents emphasise inclusivity and community cohesion. The Local Plan aims to create desirable and integrated communities, with high streets being central to this vision.
 - The council also publishes annual reports detailing progress on equality and diversity, demonstrating a commitment to reducing inequality and promoting a diverse and inclusive borough.

- **High Street Degradation**
 - Enfield Council has initiatives like the Healthy Streets Framework and Ponders End High Street Improvements, which focus on creating high-quality walking and cycling networks and making streets safer.
 - The council is actively involved in road and pavement maintenance to prevent the decline in conditions and improve the overall street environment.

- **Safety for Women**
 - The council has published a Violence Against Women and Girls Strategy for 2023-2025, outlining its ambition to eradicate violence and ensure that every woman and girl can participate fully in life in Enfield without fear of harassment, abuse, or violence.
 - The strategy includes objectives like preventing and reducing violence, partnership working, building trust and confidence, and holding perpetrators accountable.

If there are specific instances or trends that contradict these efforts, they are addressed through community engagement, policy review, and further action by the council and its partners.

I hope the information provided is helpful.

Response from OP1 to Planning & Growth (9/5/24):

Thanks for this - it's a helpful high-level overview of the council's principles, aims and authority limits. It doesn't answer my key question though (underlined for emphasis):

Do you undertake visits to the high streets you have planning responsibility for? If so, what is your view of them?

The reason this question is so critical is that I can't seem to reconcile any aspect of the answers below with the environment the council's planning and license teams are actually creating on the borough's high streets (and the proliferation of the singular class of business which is so wilfully enabled - I'm sure you all know what I mean here). To use the council's own words, where in the borough have you created "*vibrant, sustainable, and economically prosperous high streets that serve the needs of the community*"?

There is clearly an enormous disconnect between what the council are authorised to do and what they are actually doing and it's this discrepancy that I'd like to understand more about before considering my next steps here.

Email from OP1 to Planning & Growth (14/5/24):

Please could you let me know when I am likely to hear back on this. For context, I believe that the licensing team are attempting to license +355 Bar & Lounge in N21 in an ultra vires, and ultimately unlawful manner. Neither the current planning use class nor the purported license conditions are applicable for +355's intended business (which appears to be an unlicensed alcohol bar masquerading as a coffee shop).

In a similar manner, I would like to be very clear on the mandates and limitations around your own team's authority and jurisdiction. Despite not being open to the public yet, +355's patrons are already behaving in a manner which is antithetical to the aims and principles you set out in your email below.

Before considering any further action I may take here, I'd like to be clear on each council department's specific accountability in the +355 case. In the interests of transparency, I am engaging with both residents associations and the local press (who have shown an interest in covering this story).

Response from Planning & Growth to OP1 (14/5/24):

My apologies for the delay in responding .

In response to your question, *Do you undertake visits to the high streets you have planning responsibility for? If so, what is your view of them?*

The planning team in their role as Local Planning Authority, may undertake visits to premises where planning permission is applied for. Site visits are undertaken as and when it is considered necessary, depending on the nature of the development proposed, the ability to view any of the proposed works from the public domain and the information, including photographs, provided by the applicant or other interested parties as part of or in response to the application.

We are unable to answer your second question specifically, however the case officer report accompanying the planning decision will set out an analysis of the site and the proposed works within context, including the planning policies considered and views of residents, stakeholders, and statutory consultees. The officers report is available to view online at [Enfield Council's online planning register](#).

Additionally, where an applicant has appealed against the council's planning decision, the Planning Inspectors decision will be available to view.

I hope this is of assistance.

OP1 Additional 10 (9/5/24)

Hi Ellie

Thanks for the update. +355 was a topic of conversation at the Winchmore Hill Ward meeting I attended last night and a large number of local residents are very concerned about what appears to be going on here (both in respect of the purported license for this business and any similar one which may attempt to establish itself in N21 in the future).

Hopefully, through a fair, consistent and diligent planning & licensing approach, any potentially negative impact +355 will have on the area can be contained as far as possible. Additionally, residents will ensure that any breaches of this license and/or UK law in general will be reported as and when they occur.

On a side note, I have had a few concerned residents warn me about the risks of “taking these people on”. Whilst I’m not entirely sure what this means, it will not dissuade me in any way whatsoever from ensuring that due process is followed here. I will keep both you and the police fully apprised of any developments on this front. Obviously, I sincerely hope that there are none.

As always, I remain very grateful for your engagement and support here.

Licensing Response (9/5/24):

Thank you for your emails.

Please see the response below:

Unlicensed/Anti-Social/Illegal Activity

The information that you “witnessed what looked like indoor smoking, unlicensed drinking (and potentially gambling) etc” can be included in your representation (or additional representation if not included already). More details about what was seen, the time and date of this observation would be very helpful to include.

Licensing Enforcement do work outside typical office hours, so will undertake their own observations accordingly. If you have observed this activity regularly at a particular time/day of the week, then please provide that information so that officers will aim to visit at that time.

Business Use Class

The Planning Decisions Team have confirmed that Class E covers restaurants and cafes as premises serving food and drink. The sale of alcohol per se does not make a use a drinking establishment which would be a sui generis use. Restaurants and cafes can serve alcohol and still be considered a Class E use. However, if the primary function of the business is the serving of alcohol i.e., a pub or wine bar then it would be a sui generis use. If the premises is operating primarily as a drinking establishment, then planning permission would be required. Should the license be granted, and the premises becomes operational then Planning Enforcement will monitor this to determine if a material change of use has taken place.

Please be advised that insufficient planning permission cannot prevent a premises licence under the Licensing Act 2003 from being granted. If businesses trade without planning permission, they may be subject to investigation by the Council’s Planning Enforcement Team.

The applicant has been advised to check their planning permission.

Licence Conditions

The application states it is a café, bar, and lounge (it is to be called 355 Coffee Bar & Lounge), therefore there is no assumption for the premises to operate as a restaurant.

The Licensing Authority have requested the following condition: "Alcohol shall only be supplied to seated customers via table service." This reflects what the applicant offered in their application, namely "There is to be NO VERTICLE DRINKING. All alcohol to be served by waiter or waitress to seated customers only."

The Licensing Authority also request the following conditions in relation to controlling customers outside:

- There shall be no more than five persons using the outside of the front of the premises for the purpose of a smoking area, between 19.00 and close. This area shall be adequately supervised to control the number and behaviour of patrons so as to not cause noise nuisance or anti-social behaviour. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into any smoking area at any time.
- Prominent, clear, and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.
- Prominent, clear, and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and pedestrians by not gathering in groups or loitering outside the premises. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.
- Staff shall actively discourage patrons from congregating around the outside of the premises.

The applicant has indicated agreement to these conditions.

As the Licensing Authority we are not lawfully permitted to apply blanket/standard condition to premises licences in the same vicinity. Conditions applied to licences must be taken on their own merit.

At this stage during the licensing process, it is not possible to confirm that the conditions cited above will be applied to the licence, nor whether other conditions will be added. That will be the final decision of the Licensing Sub-Committee at a hearing.

NB. Hearings usually take place 3-4 weeks after the consultation period has closed.

Limiting Residents' Ability to Submit Objections

I have acknowledged and apologised for my oversight in my email to you dated 29 April 2024 for not including the information that your name and address must be included with your representation.

I can confirm that all other queries on this matter have been provided with the full information, and the representations are being sent to the Licensing Team with this required information (names and addresses), or in subsequent emails. This is not presenting itself to be an issue, and communication is still ongoing.

The full requirements are presented on the blue site notice which is required by law.

In general, it is not unusual for the Licensing Team to receive representations without the full name or address, so this often needs to be asked for.

Irrespective of my oversight, this does not remove the legal requirement that names and addresses must be provided in order to satisfy the criteria of a valid representation.

Concerns arising from the Forum on 8 May 2024

1. *That the application be determined by the Licensing Sub-Committee rather than delegated authority:*

In light of the objections submitted to the Licensing Team, mediation between all objectors and the applicant is unlikely, therefore the application will be determined at a hearing by the Licensing Sub-Committee.

2. *Verbal representation at a hearing, concerns of reprisal:*

To confirm, the names and addresses of residents are not provided to the applicant. Each resident (Other Party) is given a reference number, for example, OP1, OP2 and so on.

Should residents have concerns of reprisal by attending the hearing, it is possible for them to request a spokesperson represent them. This may be another resident, or a ward councillor, for example. The Licensing Team would need to be included in the email to demonstrate permission for such representation. More information on this will be provided to all parties in the Notice of a Hearing once the application closes.

Written representations are given equal weighting by the Licensing Sub-Committee to any verbal representations made at the hearing.

Only those who have submitted a written representation during the 28-day consultation period (last date for representation is 15 May 2024) may also make verbal representation at the hearing unless a particular person has been designated to make representations on behalf of an Other Party (as per the above).

3. **Reporting breaches:**

Licensing - Should the licence be granted (in full or in part), any concerns, complaints or observations regarding the licence should be referred to licensing@enfield.gov.uk .

Planning - Any concerns, complaints, or observations regarding planning use of this premises should be reported online [here](#).

I hope the above answers your queries.

OP1 Additional 11 (9/5/24)

Dear Ellie

Thank you for your email. In response:

1. I have already provided the information from my witness statement (this was sent to both you and the licensing team). As previously mentioned, I also submitted an online police report.

2. You state that +355 is a "*café, bar, and lounge (it is to be called 355 Coffee Bar & Lounge)*, therefore there is no assumption for the premises to operate as a restaurant". As I understand the plain meaning of the word, a café is a "*a small restaurant selling light meals and drinks*". As such, it is absolutely comparable to the licensing environment of a restaurant. **Please clarify on what basis you have interpreted there to be a material difference between the license conditions here.**

3. On a similar note, if the premises is a "*café, bar, and lounge*" then you are on actual notice that two of its three stated uses are inextricably linked to the provision of alcohol. As such, at least 66% of this business' stated purpose concerns the supply of alcohol. By your own words as "*the primary function of the business is the serving of alcohol i.e., a pub or wine bar then it would be a sui generis use. If the premises is operating primarily as a drinking establishment, then planning permission would be required*". **Please confirm why the council will need to "monitor this to determine if a material change of use has taken place"** when you and the planning team are on actual notice that just such a change of use will be effected by the grant of the license you propose. **To the extent this is a matter for one of your colleagues, then please copy them in to any response.**

4. Thank you for sharing the proposed license restrictions. Whilst I appreciate the attempt to limit the inevitable lingering outside this establishment by its patrons, given the nature of the N21 stretch of Green Lanes, a group of 5 young men congregating together would be an unusual sight and out of keeping with what is a mixed, residential

and family area. **This proposed limit feels far too high, especially given the “no congregation outside” restriction you have placed on similar businesses which are actually further from residential areas. What is it about +355 in particular that you feel does not warrant a similar restriction?**

5. Continuing this point, as mentioned, comparable businesses of the same use class which are further from residential areas have a “*no congregation outside*” restriction in their license. **Whilst I understand that each licensing decision is allegedly assessed on its own merits why, in the case of +355 (which has much higher potential for anti-social, potentially unlawful behaviour and a licensor who has already permitted such activity), have you simply left it to this business itself to self-police?**

6. It is a sadly predictable ramification of the council’s planning & licensing approach that objecting residents have “*concerns of reprisal*”. Given that I have already been warned of potential risks to my own safety, it may be sensible if mine and the other residents views are represented at the hearing by Lee and/or Maria (both of whom are attuned to the risks of the council’s permissive approach to +355). **On a related note, please confirm that the contents of this email (and all of my other emails) will be added to my previous representations. It is absolutely essential that the Licensing Sub-Committee is fully aware of both the historic unlawful behaviour and the material planning & licensing inconsistencies which surround this business.**

Many thanks again for your continued assistance here.

OP1 Additional 12 (12/5/24)

To add some further real world context to my email below (and my representations in general), I went past +355 a short while ago and can confirm that groups of men are already congregating outside the premises in an intimidating manner. I tried to take a photo to share with you but, given the environment these people have already created (and the fact I was with my xxxxx children), it did not feel safe to do so.

Yet again, the proprietor of +355 shows that they have no intention (or ability) whatsoever to control the behaviour of their completely homogenous customer base.

Therefore, the council’s proposal to let the licensor “self-police” the conduct of their patrons is both hugely concerning and fundamentally misguided. You are now on actual notice that this business is unable and/or unwilling to comply with the terms of the license which your department intends to grant it.

Please could your response to my email below specifically address this further detail. I would also be grateful if you could kindly confirm that the planning sub-committee will be apprised of these developments.

We now have a situation where both: (i) the council’s proposed licensing and planning approach appear ultra vires; and (ii) this apparent overreach is actively

facilitating the very behaviour that the council is meant to prohibit. It's a deeply troubling scenario and N21 residents will do absolutely everything we can to ensure that we're not left at the mercy of the council's reckless enablement here.

OP1 Additional 13 (15/05/24):

I'm conscious that today is the deadline for resident representations in respect of +355 Coffee Bar & Lounge. I'm also aware that you are yet to respond to my comments regarding the various issues with the council's planning and licensing approach here.

As such, I summarise my final representations below for your convenience (and I copy the licensing email address so that this email can be added to the file):

1. +355 does not have the correct planning use to have alcohol as the majority of its business.
2. You have confirmed that +355 is a "cafe, bar and lounge" but is "not a restaurant". Based on this description, the proposed business is in breach of its planning permission.
3. Despite this, the licensing team intend to grant this business a license to sell alcohol for 12.5 hours each day (which is more than many pubs have!). This proposed license compounds the breach referred to in point 2 above. It appears that the council are facilitating the creation of an unlicensed alcohol bar masquerading as a coffee shop.
4. In addition, even if the planning use issues can be resolved, unlike the license conditions imposed on every other comparable business in the area, the licensing team don't intend to apply appropriate restrictions in respect of how alcohol is served at +355 or take measures to stop its customers congregating outside. This is despite unlicensed, anti-social and unlawful activity already occurring at +355.
5. In light of this unlicensed, anti-social and unlawful activity which is already occurring at +355, the licensing team's failure to prohibit congregating outside this business is absolutely unacceptable (and the council's intention to "enforce" a lack of loitering via a licensor who has already shown that they have no desire/ability to control their customer base is genuinely astounding).
6. The proposed restrictions on congregating outside are completely ineffective as they: (i) only concern smoking (rather than general loitering); (ii) don't place any limit during the day (which is exactly when these people will be blocking the pavement from pushchairs/wheelchair users and harassing passers-by); and (iii) place a woefully inappropriate smoking "limit" outside after 1900.
7. In short, there are material issues with the council's approach to both planning and licensing here. The combined effect of these is that the council's proposed course of action is ultra vires and simply cannot proceed in its current form.

8. Despite the purported threats to our safety (yes - this is the environment the council have created in the borough), given the materially flawed nature of the council's own process here, myself and a number of other residents intend to attend the licensing sub-committee hearing in person. Please let me know the details of this. I assume Lee and/or Maria will also be attending.

9. Given just how unusual this situation has become, I can also confirm that the local press intend to cover the sub-committee hearing and its outcome.

10. In light of the future licensor's complete failure to control its customers so far, if and when this business is licensed, please be aware that my fellow concerned residents and I will be contacting the licensing team in respect of each and every inevitable license breach/instance of anti-social behaviour and we, of course, expect prompt enforcement action. Obviously, to the extent that there is unlawful activity, we will be involving the local police immediately.

OP1 - Additional Information
SUMMARY OF REPRESENTATIONS

1. Planning Use

- (a) Whilst this is a licensing sub-committee (“LSC”) hearing, the current planning use for 355 Coffee Bar & Lounge (the “Business”) is essential background.
- (b) The Business does not have the correct planning use to have alcohol as the majority of its trade.
- (c) The licensing authority (“LA”) have confirmed that +355 is a “*cafe, bar and lounge*” but is “*not a restaurant*”. Based on this description, the proposed Business is in breach of both its planning permission and the 2020 amendments to the Town & Country Planning Act.
- (d) Despite this, the LA are attempting to grant the Business a license to sell alcohol for 12.5 hours each day. This proposed license compounds the breach referred to in point (b) above. It appears that the LA is facilitating the Business’ attempts to create an unlicensed alcohol bar masquerading as a coffee shop.

2. General Conduct of the Business, its Owner and its Clientele

- (a) Despite the Business not yet even being licensed, the following activity has: (i) already been taking place onsite (at all times behind a closed/partially closed shutter so as to ensure that the Business isn’t accessible to the general public); and (ii) been witnessed by multiple local residents (and reported to both the local police and the LA where appropriate):
 - i. Unlicensed alcohol consumption.
 - ii. Illegal smoking inside.
 - iii. Apparent illegal gambling.
 - iv. Establishment of an unlicensed outside seating area.
 - v. Persistent congregation outside the Business by its clientele, blocking the pavement and creating an intimidating, noisy and anti-social atmosphere on an otherwise quiet, residential high street.
 - vi. Concealing of the mandatory license information by regularly pulling the shutter up to obscure this document from public view.
- (b) Local residents, the LA and, now, the LSC are on actual notice that the Business flagrantly disregards both applicable regulation and UK law in general. As such, it is absolutely essential that the Business is licensed appropriately (and that such a license is actively enforced by the LA).

3. License Conditions

- (a) The combination of: (i) the Business owner and its clientele’s conduct so far; and (ii) a proposed 12.5 hours a day alcohol license, is not compatible with any of the 4 licensing objectives.

(b) In respect of all 4 of the licensing objectives, the principal risk here is the permanent and constant congregation of large groups outside the Business who have been drinking alcohol from 10am-1030pm every day. Given the conduct which has already been witnessed and reported at the Business, it is likely that these groups will:

- i. Block the pavement from pushchairs/wheelchairs (there are a number of nurseries very close to the Business).
- ii. Double-park their cars in a manner which blocks a busy road.
- iii. Cause public nuisance through the noise they are making (the business is right next to a large number of residential properties).
- iv. Harass and intimidate passers-by (many of whom will be women going to and from the nearby nurseries and women's-only gyms).
- v. Go on to commit more serious crimes due to their inebriated state.
- vi. Through their anti-social behaviour, materially change the nature of an area which is quiet, residential and family-friendly.

(c) Whilst the LA has proposed various conditions on the license for the Business, these do not adequately address the concerns set out above:

- i. The LA has approved the Business owner's request to serve alcohol for 12.5 hours each and every day at a "coffee shop". This seems unusual. Given that there appears to be limited food provision (if any) at the Business, this is an environment which will actively encourage all-day and all-evening alcohol consumption in an otherwise quiet, residential family area.
- ii. Given that the Business owner has already overseen unlicensed, anti-social and illegal activity at the Business, the LA's proposal to "enforce" a lack of loitering via an individual who has shown that they have no desire/ability to control their customer base is obviously inappropriate and unviable (and, in the circumstances, a genuinely astounding suggestion).
- iii. The LA's other proposed restrictions on people congregating outside are largely ineffective as they: (i) only concern smoking outside (rather than general loitering); (ii) don't place any limit during the day (which is exactly when these people will be blocking the pavement from pushchairs/wheelchair users and harassing passers-by); and (iii) place a woefully inappropriate "limit" outside after 1900.

(d) When looking to defend these impotent license conditions, the LA has stated that these are standard conditions which "are not unusual for such premises". However, when local residents had previously mentioned restrictions which had been placed on similar local establishments to the Business (e.g. a blanket "no congregation outside" restriction and shorter alcohol serving periods), the LA dismissed imposing these on the Business as "each premises is assessed individually, based on its own circumstances". It seems unfair, inconsistent and discriminatory that the LA seemingly ignores local precedent in the case of restrictions, but then decides to rely upon it when granting permissions. The inequitable, preferential advantage this gives the Business against local competitors is obviously unacceptable.

- (e) Given the above concerns, any license for this Business should, at the absolute minimum:
- i. Materially reduce the time which alcohol can be served at the Business each day.
 - ii. Place a blanket ban on the Business' clientele congregating outside the Business.
 - iii. Restrict the number of people permitted to smoke outside the business at any time to a maximum of 3.
 - iv. Consider further appropriate restrictions as and when the Business may apply for an outside seating license (nothing in this ancillary license should in any way dilute the over-arching restrictions at i.-iii. above). Given the anti-social loitering and congregation already seen outside the Business, the LA should think very carefully about any outside seating license here.

4. Final Comments

- (a) There are material issues with the council's approach to both planning and licensing in respect of the Business. The combined effect of these is that the council's proposed course of action is ultra vires and simply cannot proceed in its current form.
- (b) As far as the LSC is concerned, they must now intervene to amend the grossly inappropriate license which the LA intend to grant the Business. To re-emphasise, the combination of: (i) the Business owner and its clientele's conduct so far; and (ii) a proposed 12.5 hours a day alcohol license, is not compatible with any of the 4 licensing objectives.
- (c) The Business and its clientele have already shown a reckless indifference to local residents, applicable regulation and UK law in general. They have also benefitted from a surprising, permissive and preferential enablement by the LA. The LSC must not empower the Business any further and should, instead, be restricting it appropriately to ensure the furtherance of the 4 licensing objectives and the protection of local residents (as you can see from the sheer number of objections, the people of N21 are hugely concerned by what is being attempted here).
- (d) **The essential point is that local residents are not raising hypothetical objections here, we have already witnessed, been impacted by and reported exactly the behaviour we are concerned about taking place at this Business. Having been badly let down by the LA, we now require the LSC to intervene.**
- (e) Given the severity of what has gone on with the Business so far and the impact the license in its current form will have on the local area, both N21 Councillors have also been forthright with their objections. For context, I attach their comments made to me in the Annex to my representations (these are verbatim).
- (f) To all of the LSC, local residents would like to thank you for your efforts in keeping Winchmore Hill a safe, welcoming, family-friendly, diverse and inclusive place to live.

ANNEX

Objection 355 Coffee Bar 738 Green Lanes N213RE- WK/224004252

Please find below a list of my strong objections:

- the residential area is at threat from this venue accommodating drinking and gambling as witnessed by residents
- this is not compatible with what a coffee shop represents- no logical reason to offer an alcohol licence
- will ruin this family orientated suburban area and turn it into a hub for crime
- residents object to a long hours licence for drinking- this will result in possible threatening and intimidating behaviour
- women and families worry for their safety- public safety is of paramount importance and most of all we need to guard children from any harm and serious danger when they are walking nearby
- there will be more litter, excessive noise, shouting and uncontrollable behaviour by importing other crime to the area like drug dealing
- the venue is close to community amenities like schools, local Sainsburys, food places, women's only gyms, church etc that families attend and will be negatively impacted by its activities
- parents will drive their kids to school instead of letting them walk, creating more local traffic
- this will create an undesirable area and a community living in fear
- similar establishments in Palmers Green, Bowes and Southgate prove this is undesirable, with examples of men leering, gathering in groups, harassment, not letting people walk past, causing obstruction etc
- there are plenty of drinking establishments without the need for more- we are already overwhelmed
- this may encourage more establishments like this and promote an unsavoury atmosphere
- Not control the males congregating in large numbers outside the establishment
- this will be a stain on the community

Annex 3

Proposed Conditions

The following conditions were proposed by the Licensing Authority in their representation and have been agreed by the applicant:

Annex 1 - Mandatory Conditions

The Mandatory Conditions are attached and form part of the Operating Schedule of your licence/certificate. You must ensure that the operation of the licensed premises complies with the attached Mandatory Conditions as well as the Conditions in Annex 2 and Annex 3 (if applicable). Failure to do this can lead to prosecution or review of the licence.

Annex 2 - Conditions consistent with the Operating Schedule

1. (a) The premises shall install and maintain a comprehensive CCTV system covering both the interior and exterior of the premises will be Installed to current Metropolitan Police/Home Office standards and shall continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.
(b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
(c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises.
(d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
(e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31day period.
(f) A staff member from the premises who is conversant with the operation of the CCTV system shall always be on the premises when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data on a USB stick, CD or other acceptable means as soon as possible and in any case within 24 hours of the request.
(g) Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.
(h) In the event that there is a failure in the CCTV system there shall be no sale of alcohol until the system has been restored as per the minimum requirements of the Metropolitan Police Service.
(i) Notices will be prominently displayed by the entry/exit door advising customers that CCTV is in operation.
2. If a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:

- (a) The police (and, where appropriate, the London Ambulance Service) are called without delay.
 - (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police.
 - (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.
3. All staff shall receive induction and refresher training (at least every three months) in:
 - (a) The Licensing Act 2003, responsibilities in supporting the four key objectives.
 - (b) The times and conditions of the premises licence.
 - (c) Dealing with incidents and the Prevention of Crime and Disorder
 - (d) The sale of alcohol (to underage persons, drunks etc.)
 - (e) Crime scene Preservation
 - (f) The effects of drunkenness and how to prevent drunkenness on premises and support the licensing objectives.
 - (g) Welfare and Vulnerability Engagements.
 - (h) Ask for Angela' Scheme.
4. Staff shall be trained in dealing with disorder and staff training records to be kept at the premises available for inspection by the Police and authorised officers of the Council.
5. All training shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.
6. All drinking vessels in which drinks are served shall be of strengthened glass (tempered glassware) in a design whereby in the event of breakage, the glass will fragment and no sharp edges are left. Alternatively, plastic type drinking vessels to above breakage specifications may be used.
7. The Designated Premises Supervisor (DPS), a personal licence holder or trained member of staff nominated in writing by the DPS shall be on duty at all times.
8. A 'Think 25' proof of age scheme shall be operated, and relevant material shall be displayed at the premises.
9. A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

10. The Designated Premises Supervisor shall regularly check the refusals system to ensure it is being consistently used by all staff, and record when these checks are undertaken.
11. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any visit by a relevant authority or emergency service.
12. Alcohol shall only be supplied to seated customers via table service.
13. There shall be no more than five persons using the outside of the front of the premises for the purpose of a smoking area, between 19.00 and close. This area shall be adequately supervised to control the number and behaviour of patrons so as to not cause noise nuisance or anti-social behaviour. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into any smoking area at any time.
14. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.
15. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and pedestrians by not gathering in groups or loitering outside the premises. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.
16. Staff shall actively discourage patrons from congregating around the outside of the premises.

17. All refuse and bottles shall be disposed of in bins quietly so as not to disturb neighbours or local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 08:00 hours.
18. Deliveries will not be made to the premises between the hours of 21:00 hours and 08:00 hours.
19. Children under 18 years, are not permitted to remain at or enter the premises after 21:00 unless accompanied by an adult.
20. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Annex 3 - Conditions attached after a hearing by the Licensing Authority

To be confirmed